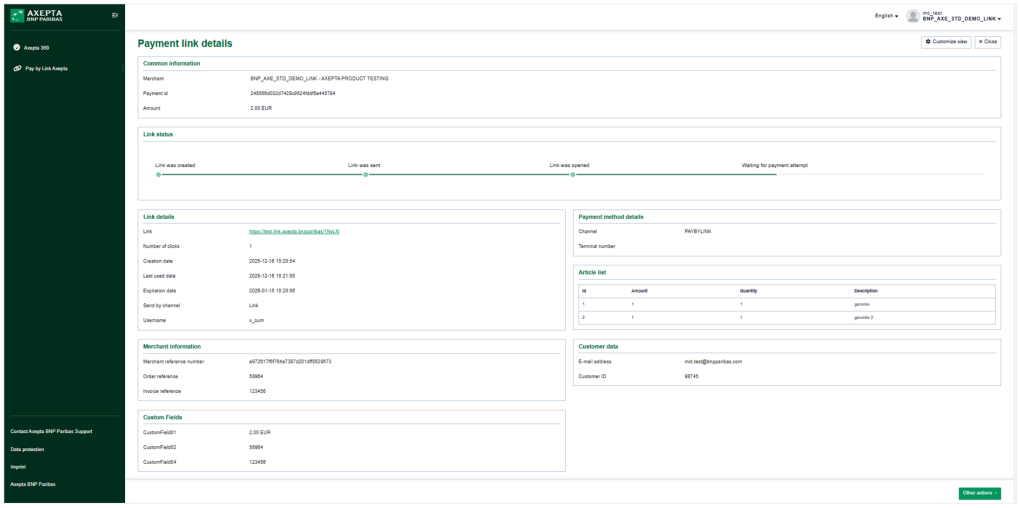
Real-time tracking of payment links

Once your payment link is sent or generated, access the "Payment Link Details" page for complete and real-time tracking of its progress. This page, accessible only to authorized users, provides you with a detailed and customizable overview of each transaction.

Summary

- Access to the Details Page
- Customizing the Display
- Features
- Key Features
- Action on the Links



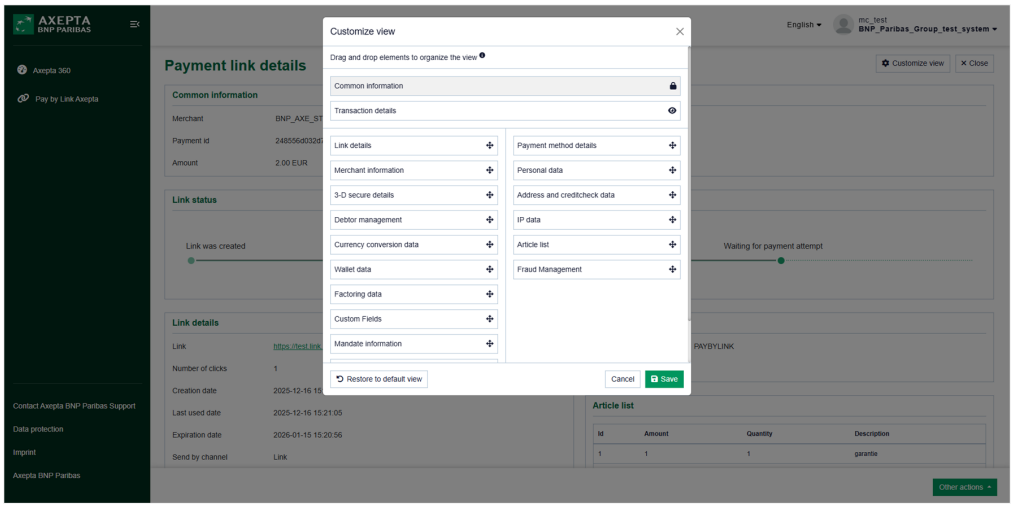
Access to the Details Page

You can access the details page in two cases:

- After clicking the **"Send a payment link"** button once the mandatory fields have been filled in.
- After clicking the **"Close"** button from the **"Link Generation Successful"** pop-up following the click on the **"Generate Payment Link"** button.

Customizing the Display

Using the **"Customize View" menu** located at the top left of the page, you can configure the layout of the display to adapt the interface to your specific needs.



Features

Once the link is created, you can:

- **View the created link:** Check the generated link.
- **Track the link status in real-time:** A link can have multiple statuses and each click on the link is counted.
- **Expiration date and time of the link:** A link expires after 24 hours, but other options can be configured (168 hours / 7 days or 720 hours / 30 days).
- **Deactivate the link:** You can deactivate the link at any time.
- **Delete person related data:** Personal data can be deleted if necessary.

Key Features

Common Information

- **Merchant:** Merchant's name.
- **Payment Id:** Unique identifier generated by Axepta for the transaction.
- **Amount:** Transaction amount.

Link Status

Track the status of your payment link in real-time:

- **Link was created:** First status visible after link creation.
- **Message was sent:** Status displayed only if you send the link via the "Send link" button.
- **Message was opened:** Status displayed as soon as the customer clicks on the received link.
- **Waiting for payment attempt:** Status displayed at the same time as "Link opened".
- **Paid:** Status visible when the payment is validated. This is a final status.
- **Rejected pending next attempt:** Intermediate status displayed when the payment is rejected.
- **Rejected:** Status displayed if the payment does not go through.
- **Expired:** Status displayed upon expiration of the allotted time. This is a final status.
- **Link deactivated:** Final status displayed once the link is deactivated.

Link Details

- **Link:** Link identical to the one received by the customer via email (visible only to authorized users).
- **Number of clicks:** All clicks are counted, including those made from the Merchant Portal, the button/link present in the email, or the link copied and pasted into a browser.
- **Creation date:** Date and time of link creation.
- **Last used date:** Date and time of the last click made (a dash is displayed by default until a click has been made).
- **Expiration date:** Customizable expiration date and time (default period of 24 hours).
- **Send by channel:** Email for links sent via the "Send link" button, or link for links generated via the "Generate link" button.
- **Username:** User who created the payment link.

Payment Method Details

- **Channel:** PAYBYLINK.

Customer Data

- **Email Address:** Email address of the customer to whom the link is intended.
- **Customer Id:** Identical to the one indicated on the link creation page.

Article list

This section includes the data entered at the time of link creation:

- **ID**
- **Amount**
- **Quantity**
- **Description**

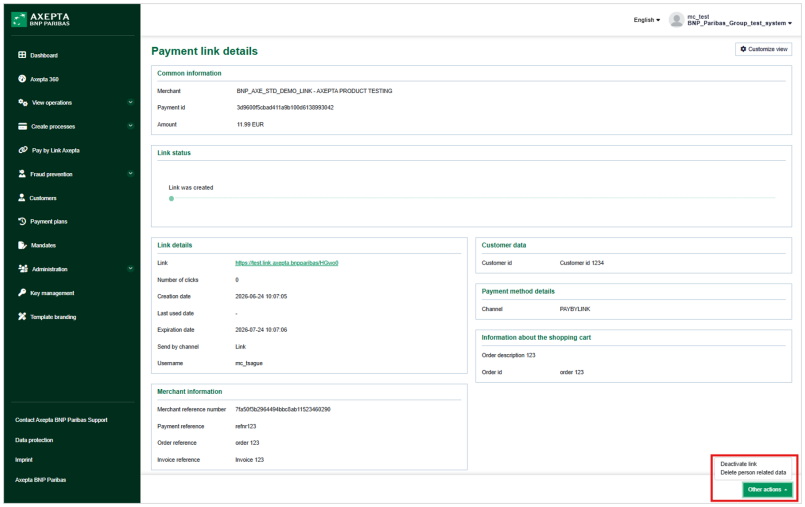
Merchant information

- **Merchant reference number:** Transaction number generated by Axepta BNP Paribas
- **Order reference:** Reference entered at the time of link creation.
- **Invoice Reference:** Reference entered at the time of link creation.

Action on the Links

The **"Other Actions"** button located at the bottom left of the details page allows you to:

- **Deactivate the link:** A pop-up titled **"Confirm link deactivation"** allows you to confirm or cancel the action. If confirmed, a pop-up **"Deactivate link executed successfully"** is displayed.
- **Delete person related data:** A pop-up titled **"Confirm delete person related data"** allows you to confirm or cancel the action. If confirmed, a pop-up **"Delete Person related data executed successfully"** is displayed.



Summary Table

Section	Data displayed before deletion of person related data	Data displayed after deletion of person related data
Common information	Merchant, Payment id, Amount	Merchant, Payment id, Amount
Link status	-	Le lien continue à être visible tant qu'il est au statut "En attente d'une tentative de paiement"
Link details	Link, Number of clicks, Creation date, Last used date, Expiration date, Send by channel, Username	Link, Number of clicks, Creation date, Last used date, Expiration date, Send by channel, Username

Payment method details	Channel	Channel
Customer data	E-mail address, Customer ID	-
Article list	Id, Amount, Quantity, Description	-
Merchant information	Merchant reference number, Order reference, Invoice reference	Merchant reference number
Custom Fields	CustomField01	CustomField01

The person related data deleted is not visible at the level of the search results.