

Payment / Transaction Details View (EN)

Selecting a payment to view / edit

By moving the mouse on a payment row the selected row is highlighted:

[illegible]

Operation details

After selecting and clicking on a payment row the operation details for this payment will be displayed in a new tab / window like this:

Payment details

Customer Help

Common information

Merchant

HSBC-99999999999999999999

HSBC-99999999999999999999

Payment ID

HSBC-99999999999999999999

Status

Successful

Amount authorized

100.00 EUR

Amount capture

100.00 EUR

Amount refund

0.00 EUR

Creation date	Action	Description	Code	Currency	Amount	Response Code	Response Text
11/09/2025 15:47:28 AM	AUTHENTICATE	Authentication completed correctly	99999999	EUR	100.00		
11/09/2025 15:47:27 AM	AUTHORIZE	This is a test payment. Your account is in test mode.	99999999	EUR	100.00	00	
11/09/2025 15:47:27 AM	CAPTURE	This is a test payment. Your account is in test mode.	99999999	EUR	100.00	00	

Merchant information

Merchant reference number

101

216-483

Reference number

434173

Contract reference

8540155

Invoice reference

99999999999999999999

3-D secure details

3D version

02

3-D version (Processing)

2.x

Authentication type

00

Challenge indicator (Required)

Y

Transaction status

01

Custom Fields

CustomField01

100.00 EUR

CustomField02

99999999999999999999

CustomField03

99999999999999999999

CustomField04

99999999999999999999

CustomField05

3022

Payment method details

Payment method

ECOMM

Payment method

Card (3-D Secure) - Cartes Bancaires

Card brand

Cartes Bancaires

Card number

40170100000000000000

Expiry date (dd/mm/yyyy)

02/2024-12/2025

Card holder

WTC

Card country

FR

Invoice date

2024-09-05

Approval code

730001

Contract number

20202204

Merchant name

WIKICI

Personal data

First names

First name

Last name

Phone number

Customer data

E-mail address

100

Customer ID

1

32

Information of shopping cart

test 0000

Payment Details Overview

This view provides a detailed breakdown of all relevant information for a specific payment. The information is organized into several sections:

1. Common Information

This section includes general details about the payment, such as:

- Merchant name
- Paygate Payment ID
- Payment status
- Authorized, captured, and refunded amounts

2. Transaction List

Here you'll find a list of all transactions related to this payment, including:

- Date and time of each transaction
- Type of transaction (e.g., Authenticate, Authorize, Capture, Refund)
- Transaction description
- Response code
- Currency
- Transaction amount

Merchant Portal

On this page

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 - 7. Further Actions
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3. Merchant Information

This section displays merchant-specific details associated with the payment, such as:

- Reference number
 - Merchant reference number
 - Invoice reference
- (Additional fields may be available depending on configuration)*
-

4. Payment Details

This section contains payment method-specific information:

- **Credit Card Payments:**
 - Card brand
 - Masked card number
 - Expiration date
 - Approval code
 - **Direct Debit Payments:**
 - IBAN
 - Bank name
 - **Online bank transfert :**
 - IBAN
 - Bank name
-

5. Customer Personal data

The two sections displays personal data like

- Name
 - Telephone number
 - E-mail
-

6. Shopping Cart Information

Displays the shopping cart data provided for this payment.

7. Further Actions

Quick access to commonly used actions such as:

- Refund
- Capture
- Cancel
- **Delete PR-related information** (if applicable)

Available actions depend on your merchant setup and your individual user permissions.

Customizing the View

- All information is grouped into modular blocks.
- The "**Common Information**" block is always visible as it contains essential internal data.
- **Transaction details** can be shown or hidden based on your preference.
- Other blocks can be **moved between the left and right columns** to suit your layout needs.

Customize view ✕

Drag and drop elements to organize the view ?

Common information 🔒

Transaction details 🔗

Merchant information ✚

3-D secure details ✚

Debtor management ✚

Currency conversion data ✚

Wallet data ✚

Factoring data ✚

Custom Fields ✚

Mandate information ✚

Payment method details ✚

Link details ✚

Personal data ✚

Customer data ✚

Address and creditcheck data ✚

IP data ✚

Information of shopping cart ✚

Article list ✚

↶ Restore to default view

Cancel Save

After you've finished your new view can be saved for future payment operations.



Service Provider Transaction Number

For card payments, the "Service Provider Transaction Number" is the `schemeReferenceID` and it is present in the "Payment Method Details" section.

Close this window

As these details are opened in a new tab / new window, you may close this window here – or just close the tab via browser-feature.