Magento 2 (EN)

Summary

- Summary
- Introduction
  - Must Have
  - Plugin Setup
  - Update Plugin
- Back Office
  - Plugin Global Settings
  - Account Settings
    - Demo mode
    - Test mode
    - Production mode
  - Payment Method Configuration
    - Payment Methods Organization
    - Capture mode
    - 3DS Exemption
    - One click activation
  - Payment Methods
  - Customization
  - Subscription feature configuration
  - Creating a subscription product page
    - Billing frequency
  - Manage ongoing subscriptions
    - Stop a subscription
  - Installment configuration
  - Refund / Cancellation
    - Refund
    - Cancellation

Introduction

Welcome to the documentation for the AXEPTA BNPParibas module for Magento2.

This free module allows you to easily integrate our online payment solution into your ecommerce store.

This documentation will guide you through the installation, configuration, and use of the module, ensuring a simple, reliable, and tailored integration that meets your needs.

> The module is available for free at the following address: GitHub - AxeptaBNPParibas/AxeptaOnline-Magento2-plugin: Axepta Online plugin for Magento2 · GitHub

Must Have

You must have a fully functional Magento module.

> Make sure that your Magento2 and PHP versions are compatible with the AXEPTABNPParibas module.
> You can find the compatible versions here: GitHub - AxeptaBNPParibas/AxeptaOnline-Magento2-plugin: Axepta Online plugin for Magento2 · GitHub

Plugin Setup

The installation of the module proceeds as follows:

- Download the module zip file and then unzip it
- Go to the root directory of your site
- Create the following folders:
    - app/code/Bnpparibas
    - app/code/AxeptaBnpparibas/Online
- Copy all the contents of the unzipped module into the directory “app/code/Bnpparibas/Axepta”
- Return to the root of your site and run the following commands:
    - php bin/magento setup:upgrade
    - php bin/magento cache:clean
    - php bin/magento cache:flush

Update Plugin

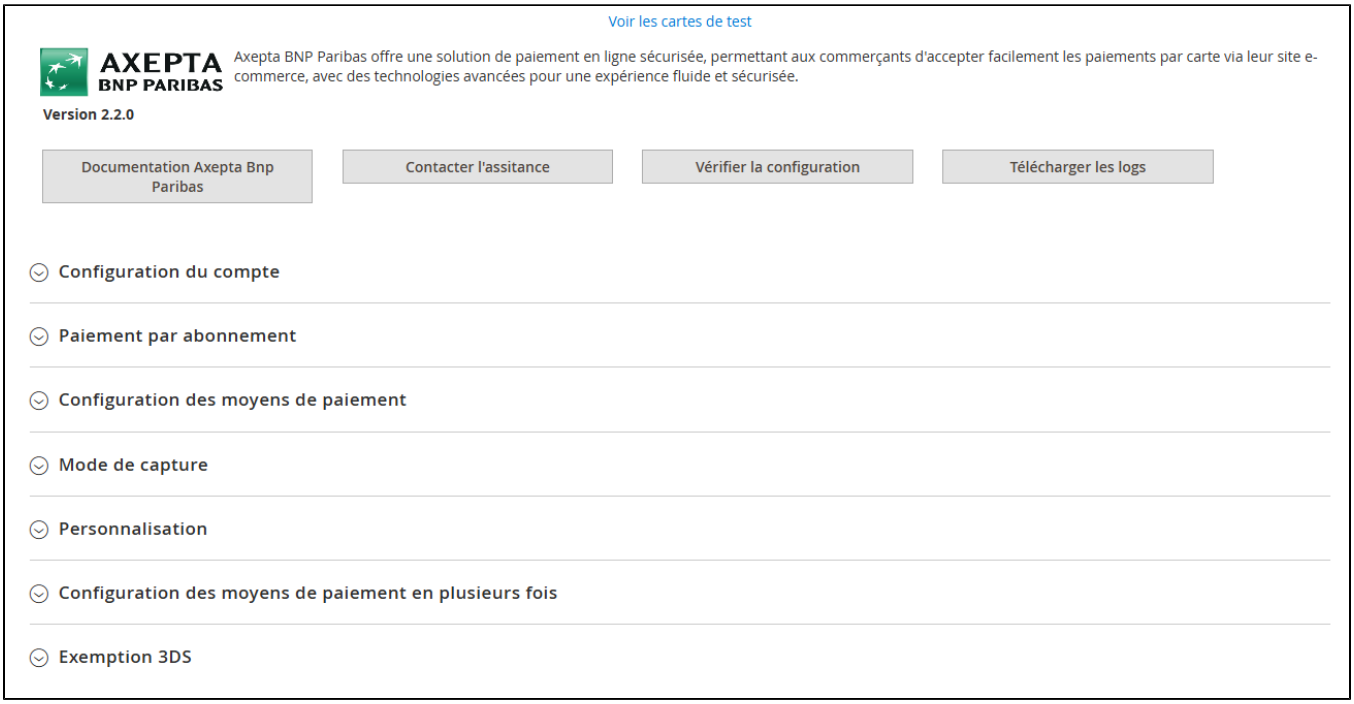
Before any installation, we invite you to properly uninstall the current extension, clear your CMS cache and verify that the extension has been removed by deleting the module’s installation directory from your FTP server.
Once this is done, you can install the latest update.

> The most recent version of the module is available on our GitHub: GitHub - AxeptaBNPParibas/AxeptaOnline-Magento2-plugin: Axepta Online plugin for Magento2 · GitHub
> It is updated regularly.
>
> Afterwards, remember to complete the AxeptaOnline configuration parameters in each tab of the module. You will need to reconfigure your production MID and your production activation key, which are available on your BNPParibas merchant portal.

Back Office

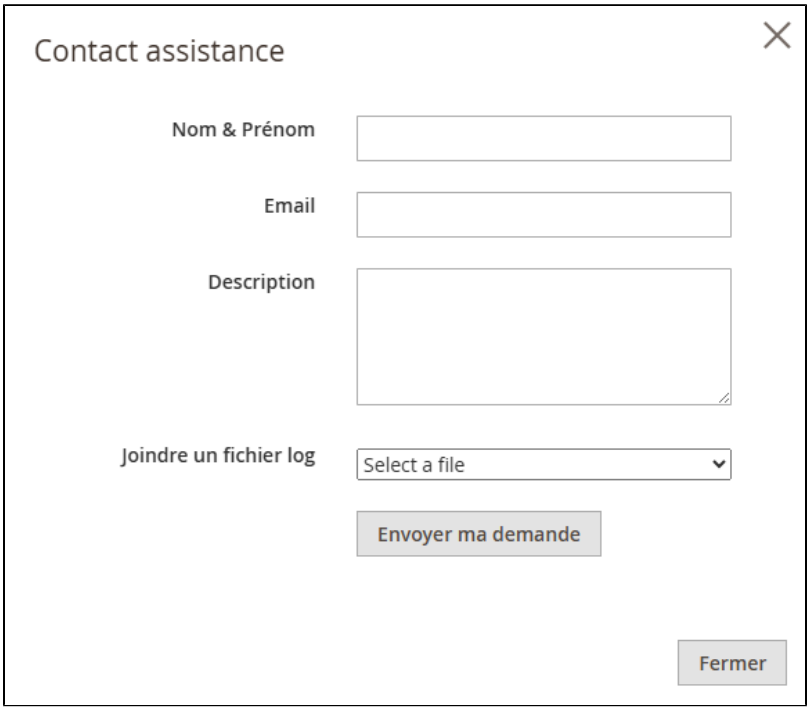
Plugin Global Settings

The module’s features are accessible through the lefthand menu in the admin interface **“AxeptaBNPParibas.”** To start the configuration, simply click on the option **“Payment Methods Settings.”**

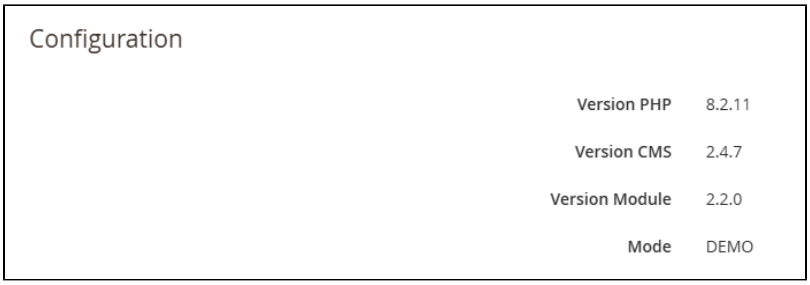


- **AxeptaBNPParibas documentation :** Links to our official module documentation.

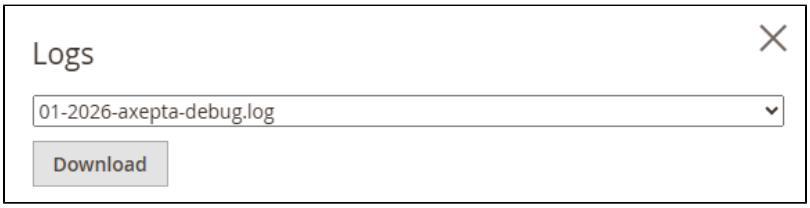
- **Contact support :** Opens an email form to reach our support team. The email automatically includes the server, CMS and module versions.



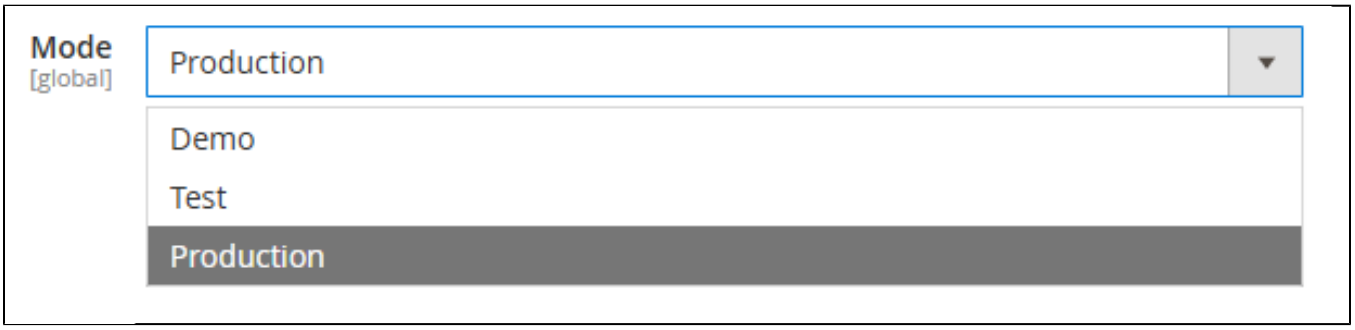
- **Verify my configuration:** opens a window that displays and checks whether the server configuration is compatible with the installed module.



- **Log download:** This feature allows you to download logs in the format of your choice.

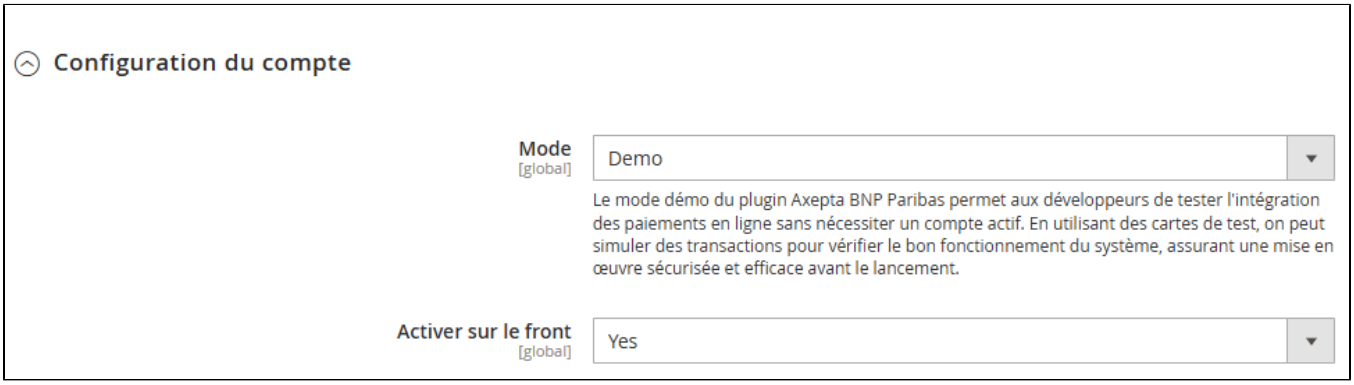


Account Settings

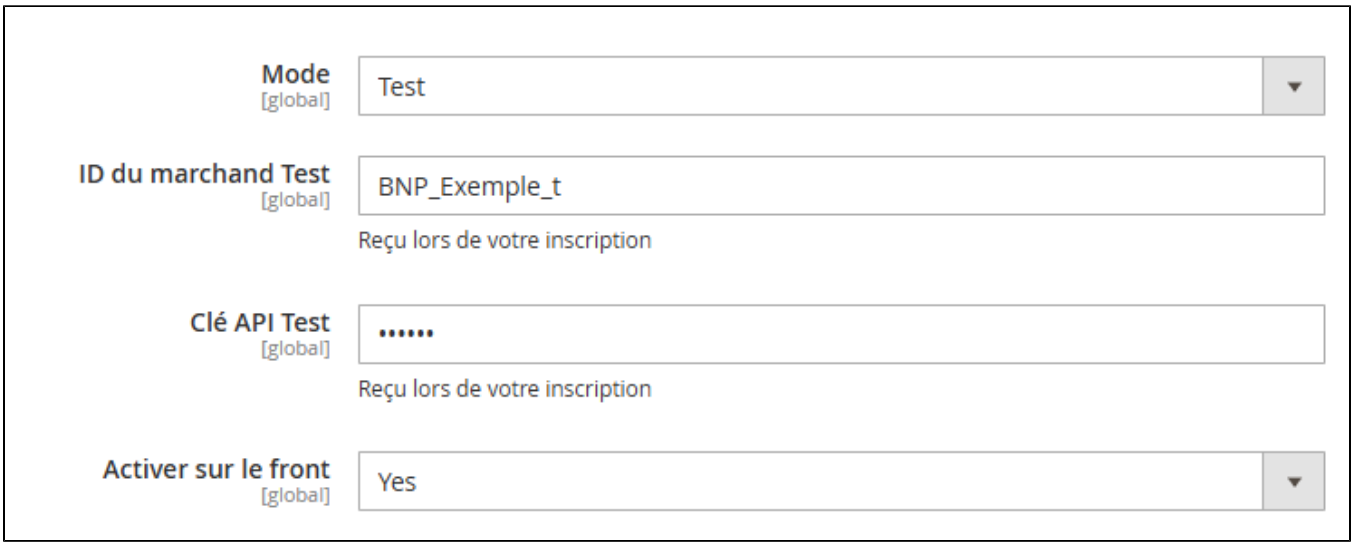


Demo mode

Demo mode (**"DEMO"**) lets you test the module and its features without having an Axepta BNPParibas account.



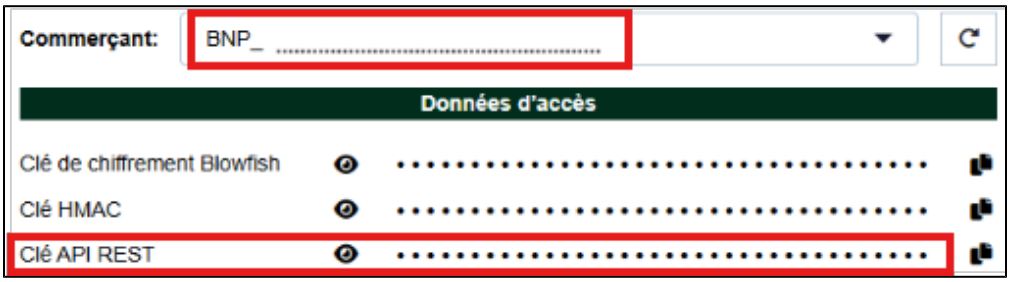
Test mode



- The test MID is available in the **"View API credentials"** section of your AxeptaBNPParibas Merchant portal.
- The test REST API key is also available in the **"View API credentials**" section of your AxeptaBNPParibas Merchant portal.

This allows you to configure your dedicated test MID, which can be identified by the format BNP_MID_t that you can retrieve from your BNPParibas merchant portal.

Accès aux identifiants de l'API & HMAC - Documentation Axepta BNP Paribas - Axepta

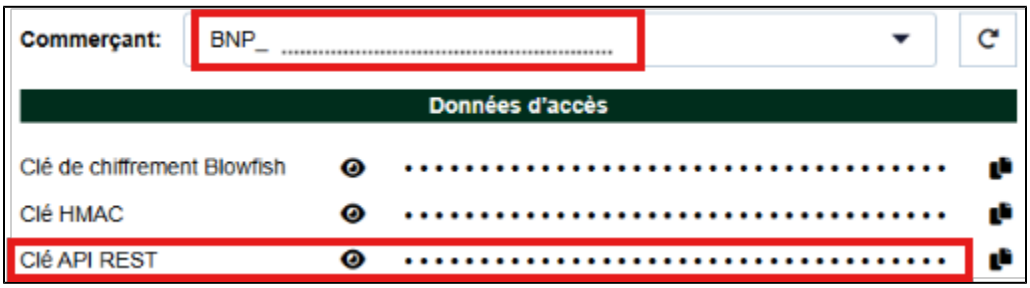


Production mode

- The production MID is available in the **"View API credentials"** section of your AxeptaBNPParibas merchant portal.
- The REST API key is also available in the **"View API credentials"** section of your AxeptaBNPParibas merchant portal.

Allows you to configure your dedicated production MID, which is recognizable by the format (BNP_MID_XXX) available from your BNP Paribas merchant portal.

Accès aux identifiants de l'API & HMAC - Documentation Axepta BNP Paribas - Axepta



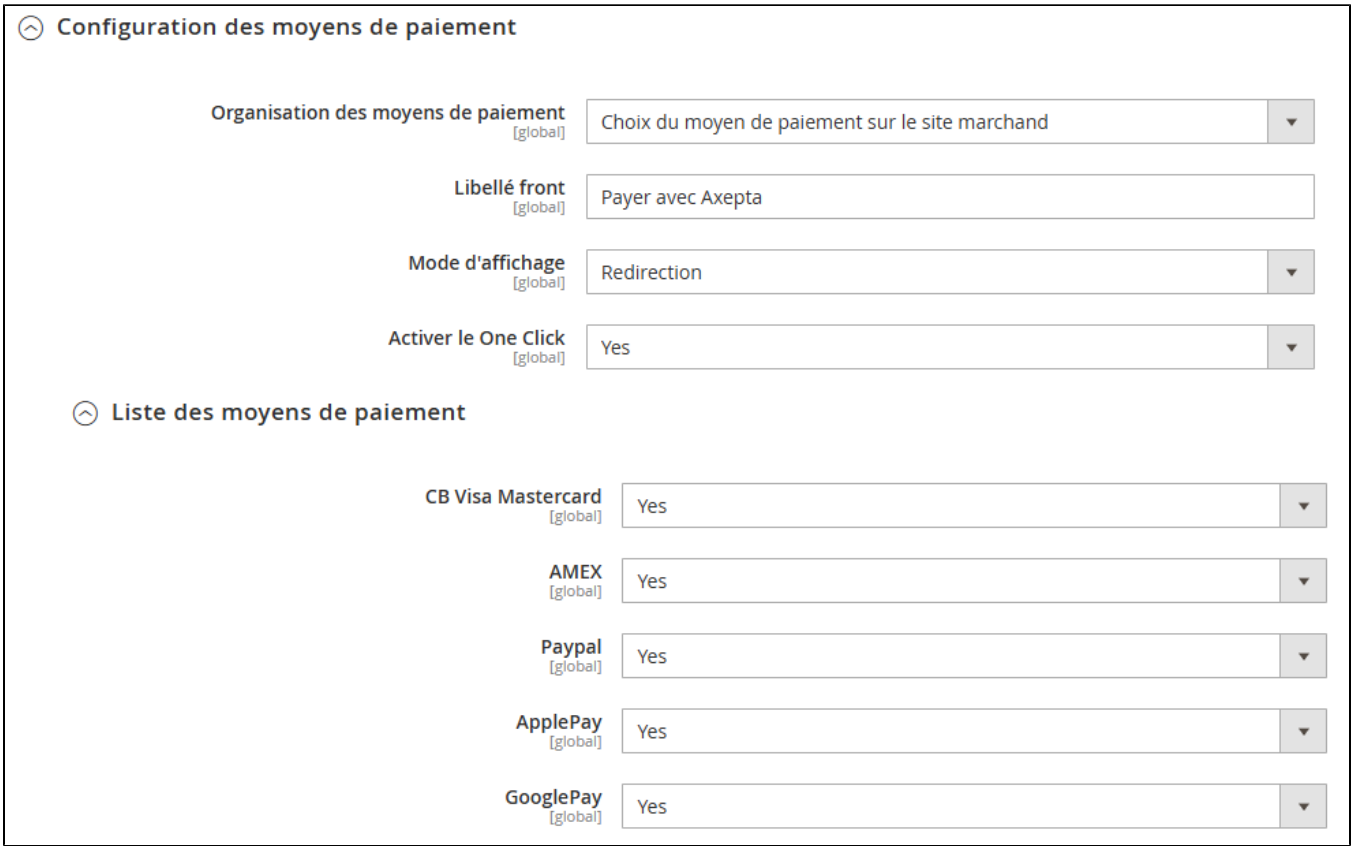
Frontend activation:

Activating this feature is required to display the payment methods on the checkout page.

Theese items are saved only when the user clicks the **Save Config** button.

Payment Method Configuration

The paymentconfiguration tab lets you set up multiple module features.



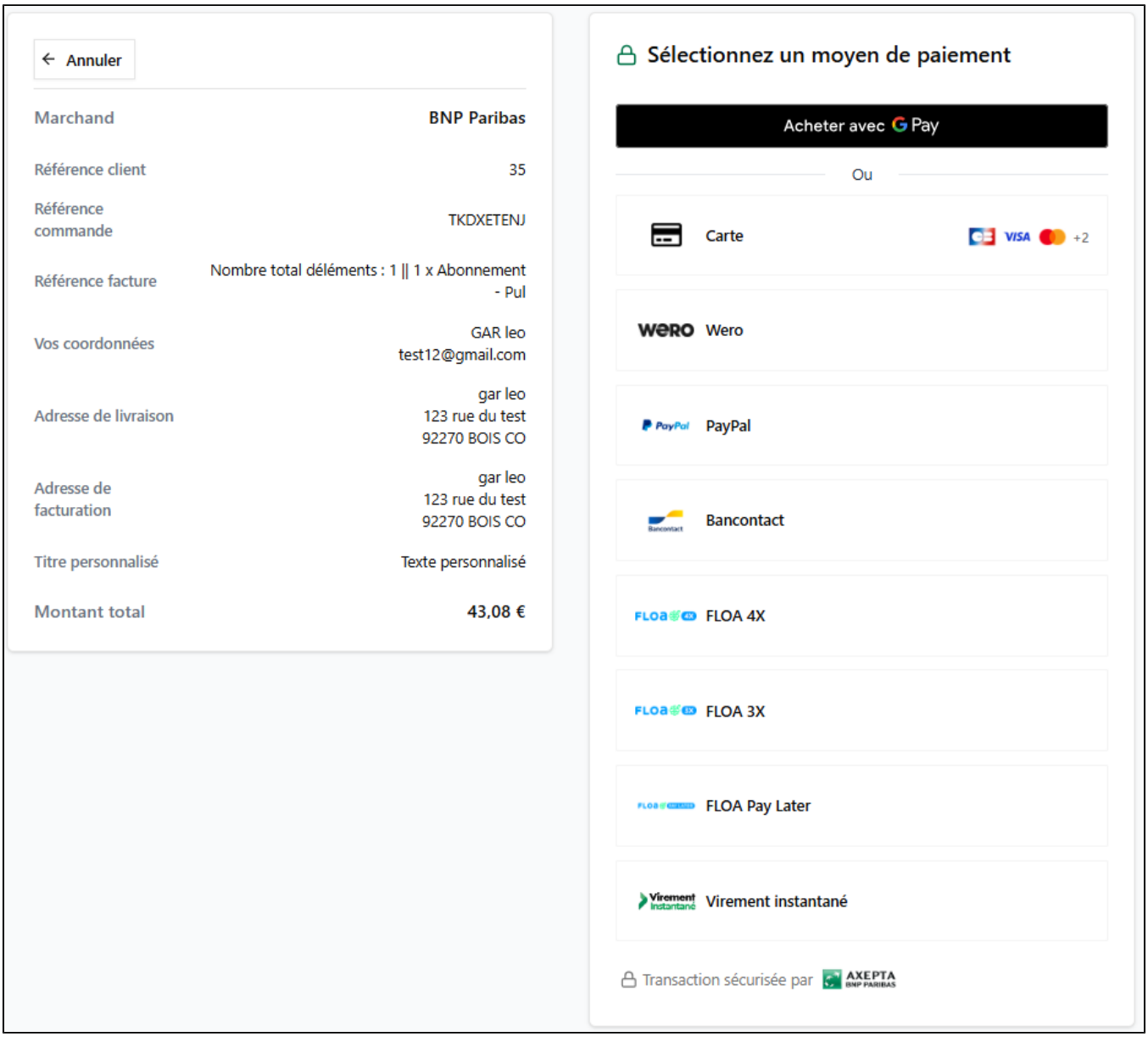
Payment Methods Organization

This section defines how payment options are displayed on the checkout page.

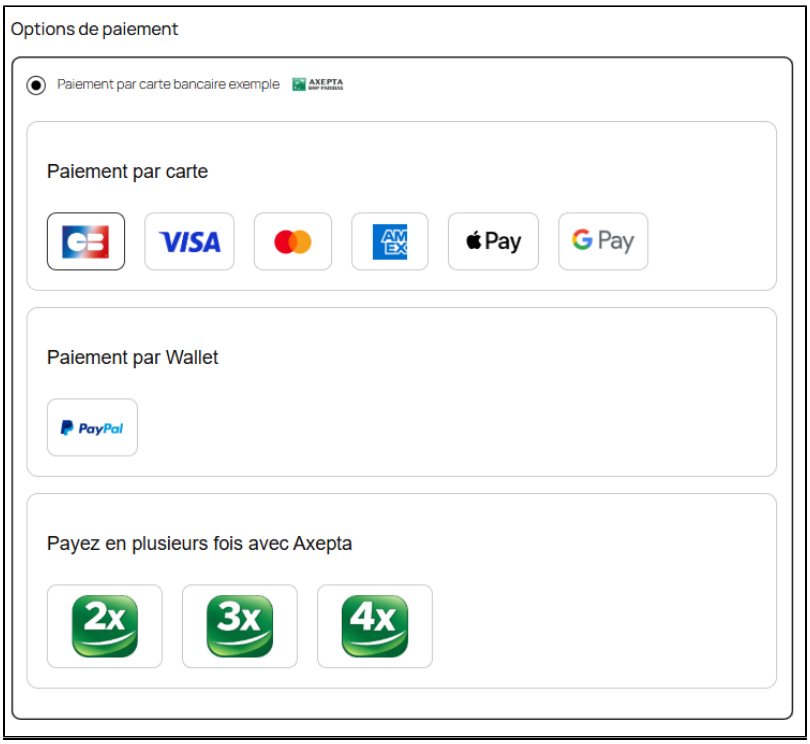
Two options are available:

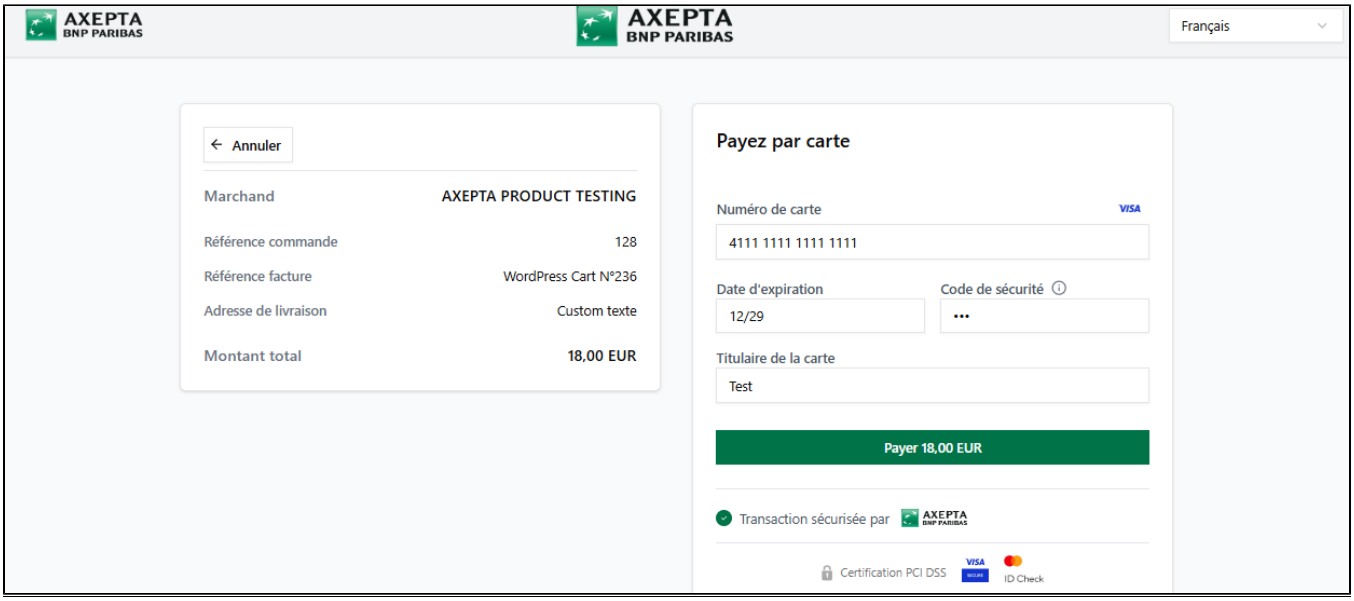
- Payment method selection on the BNPParibas page

This corresponds to the payment form hosted by BNPParibas, where you will see the payment methods that are available for your merchant account.

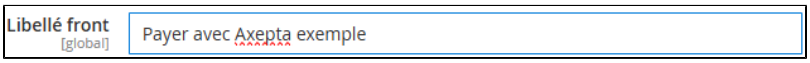


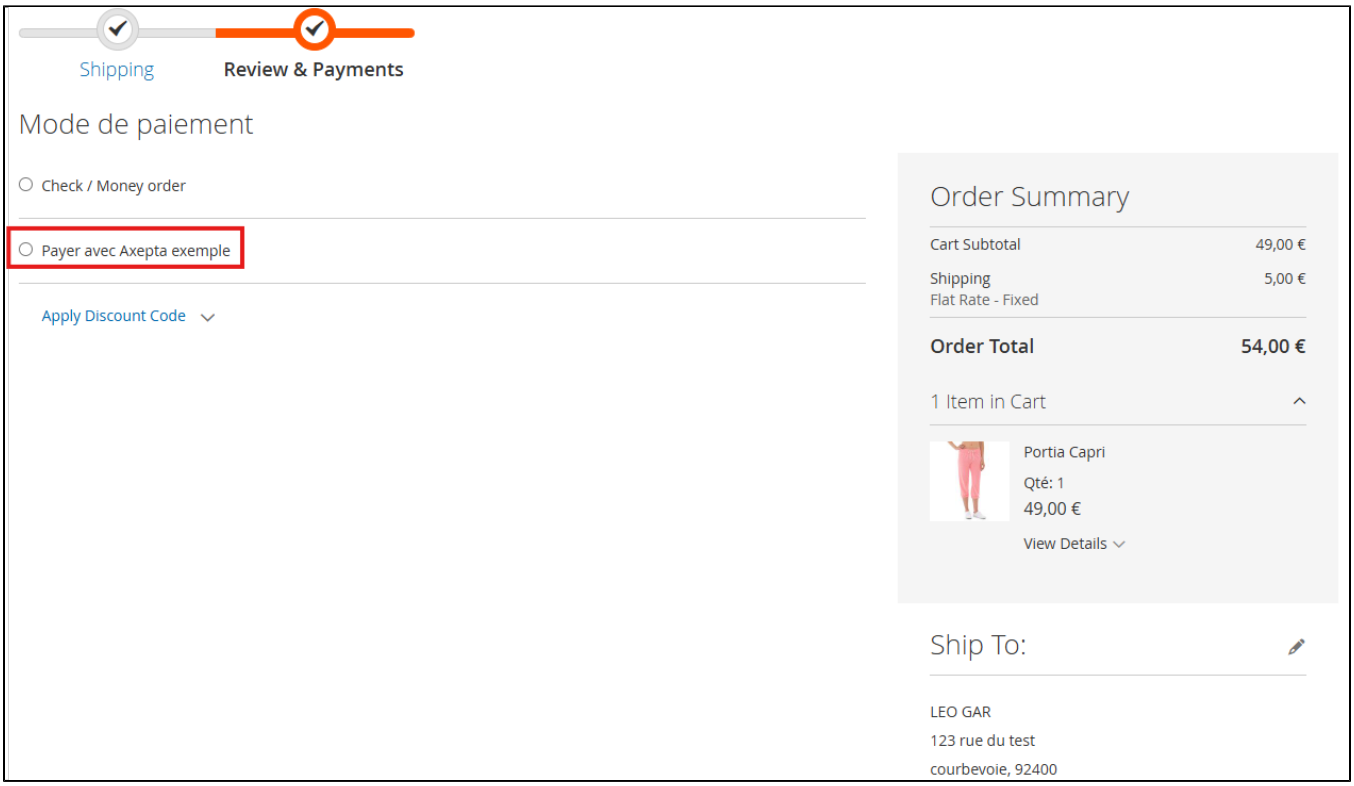
- Merchant's site payment methods selection panel



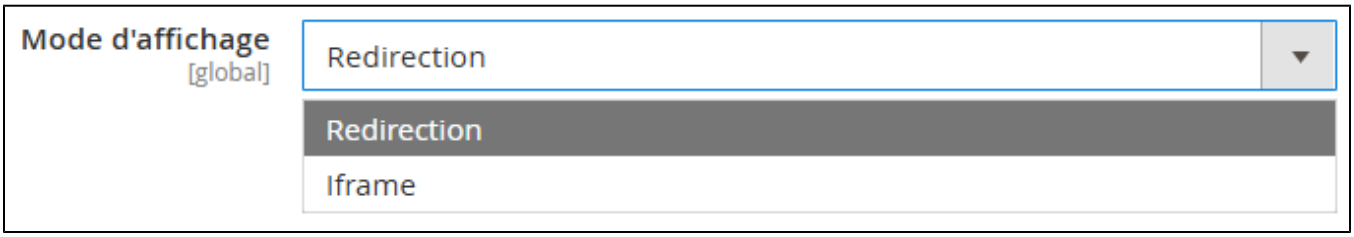


Front label: customizable text that appears on the payment page.

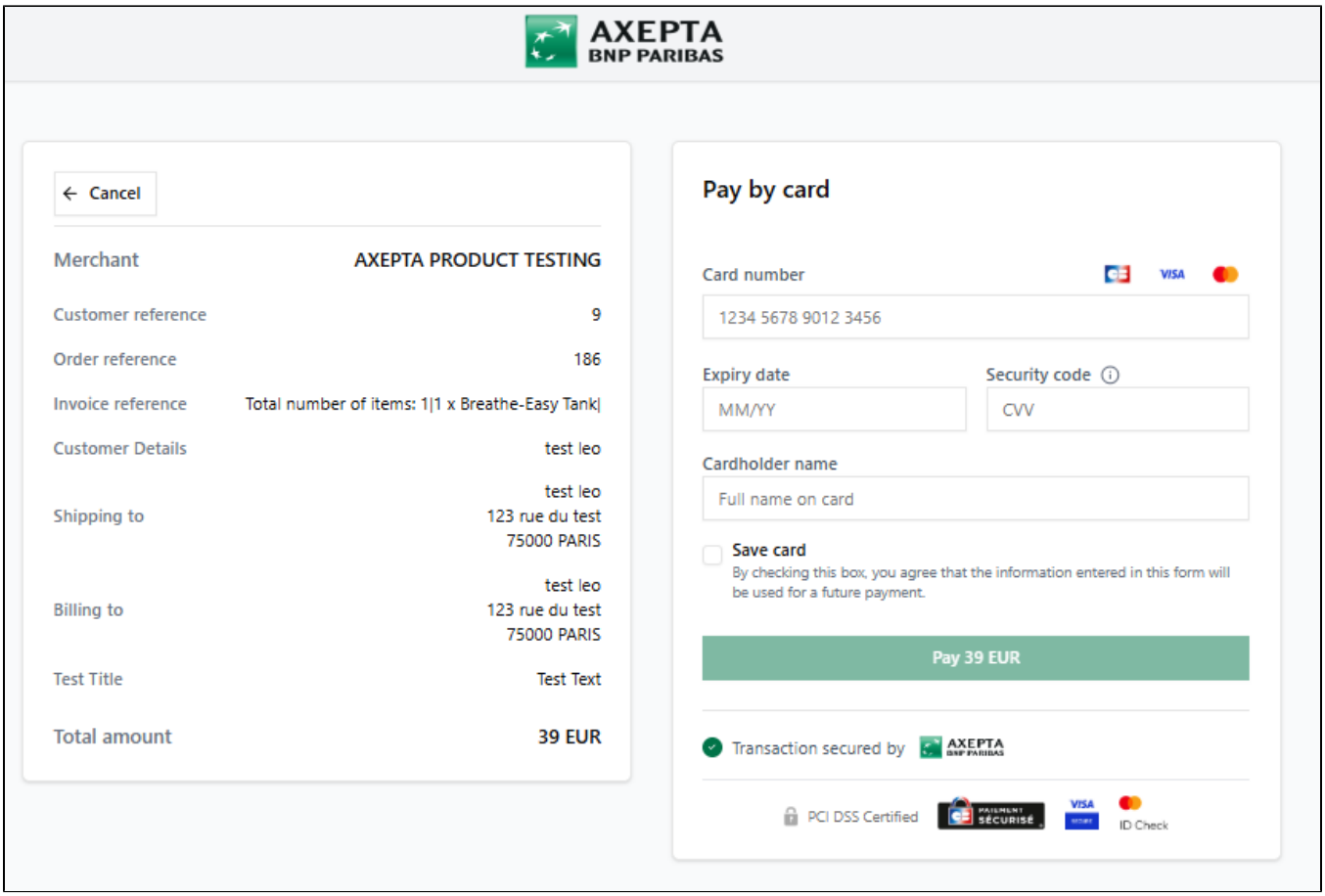




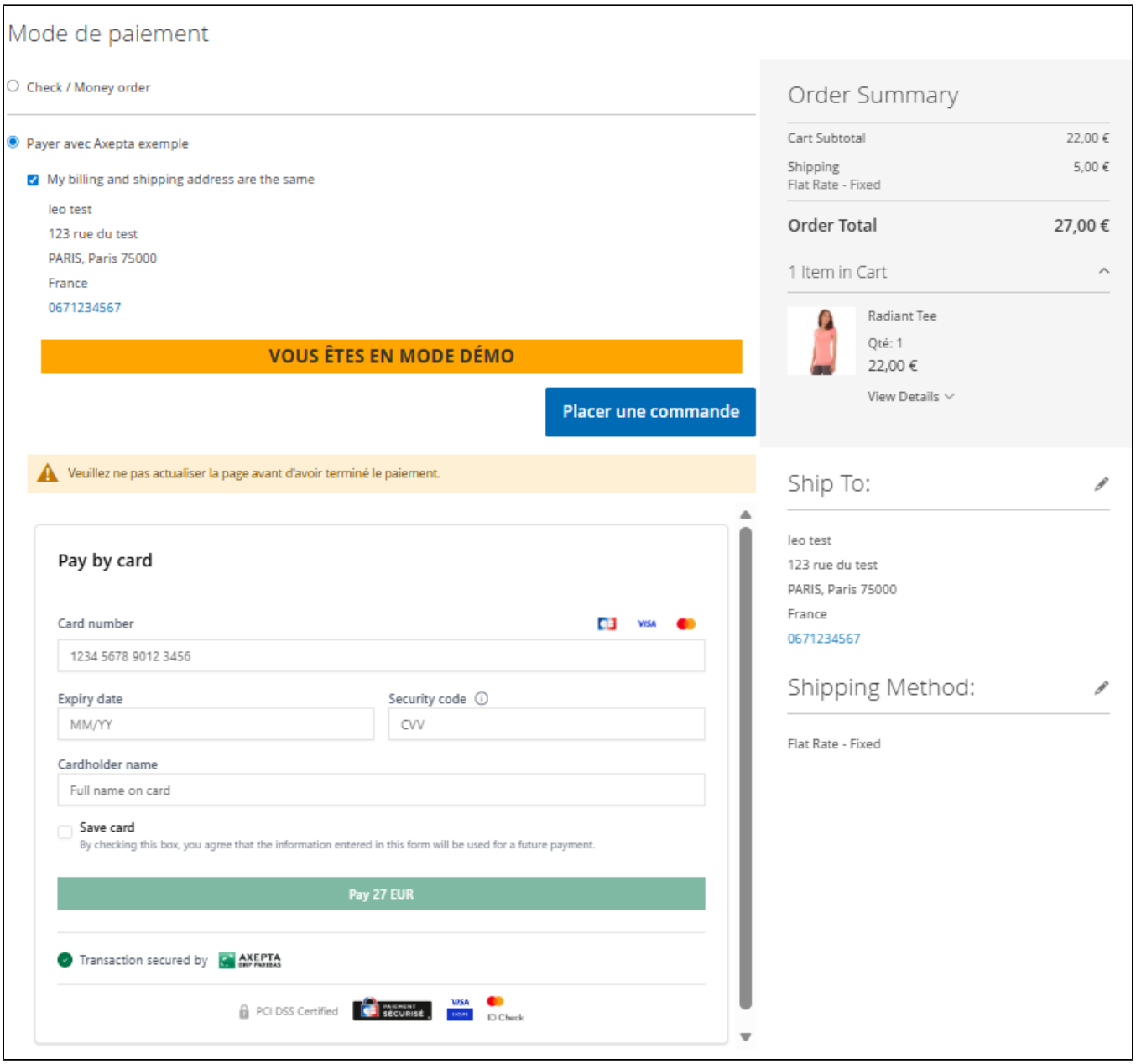
Display mode



Redirection mode: redirects the customer to the secure payment form provided by AxeptaBNPParibas.

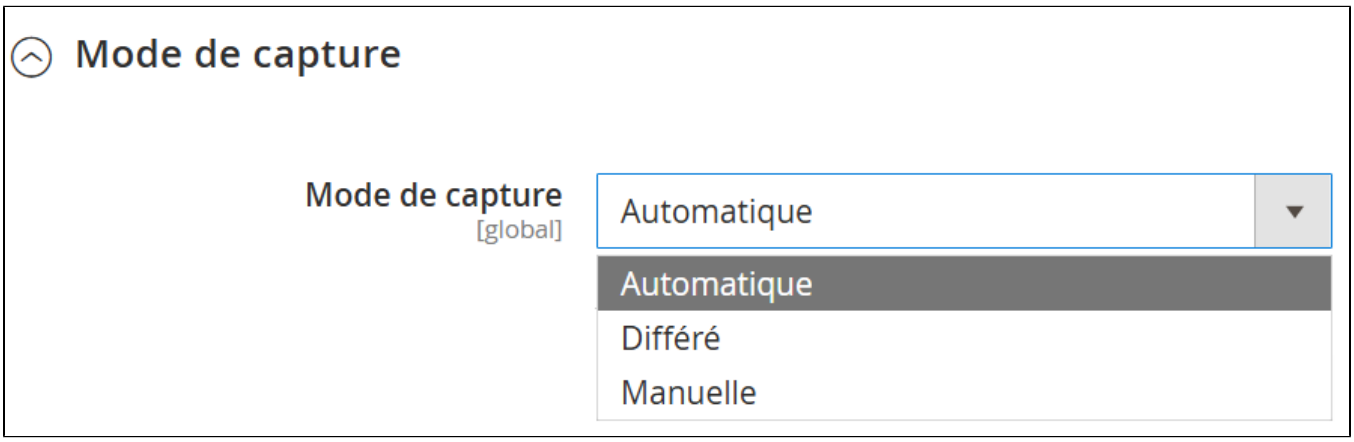


iFrame mode: embeds the payment page directly into your site.



Capture mode

This option allows you to choose the payment capture method.



Automatic capture activation:

Automatic Capture (J): The capture is performed automatically at midnight.

Deferred capture activation:

Deferred Capture (J+x) – You can define a delay before capture (delay expressed in hours, integer between1 and696).

Example:

for 2days, enter48.

Deferred captures appear as **"Capture timed"** on **"Sales">"Orders"**, followed by the capture date and time.

Manual capture activation:

Captured manually by the merchant via backoffice configuration.

To manually capture a payment, you must invoice the order.

For that go to the order that needs to be invoiced and click **"Invoice".**

Select **"Capture online"** to manually capture the order when issuing the invoice.

Online capture: The online capture performed from the Magento2 backoffice connects to the Axepta backoffice. The transaction status is automatically synchronised between the two systems.

Offline capture: The offline capture simply generates the invoice and marks the order as **"processing"**, indicating that the amount has been received manually.

Partial capture:

It is possible to capture only a part of the order when it contains multiple items by adjusting the quantities in the column.

In this case, the shipping fees are always captured on the first invoice.

For subsequent payment captures of the same order, the shipping fees will not be accounted for.

Warning: If the merchant does not take any action, the transaction will not be transferred to the bank.

Capturing a transaction after the 7th day results in the loss of the guarantee associated with 3D Secure. After the 29th day, the authorization granted by the issuer will no longer be valid. Therefore, it is advisable to capture transactions before these deadlines.

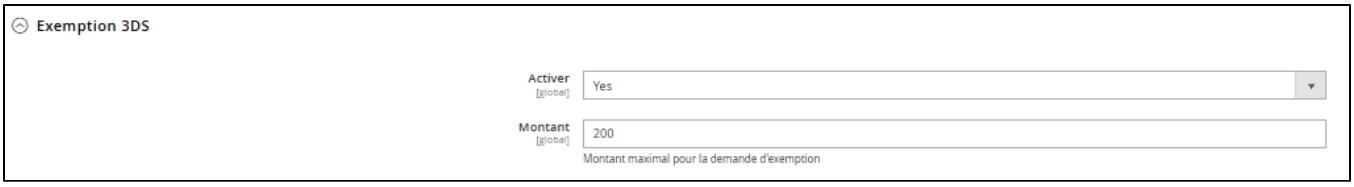
If you try to invoice an order whose payment has already been captured, an alert message**"Order has already been captured"**will appear at the top of the page.

Specifics notifications are also sent to you when a order's capture has already been performed, or when a payment has not been captured for more than7days.

The Notifications tab is visible at the topright icon of your screen, and the displayed information is refreshed daily.

3DS Exemption

Corresponds to the configuration of 3DS (payment authentication method) and its exemption based on the total amount of the customer's cart.

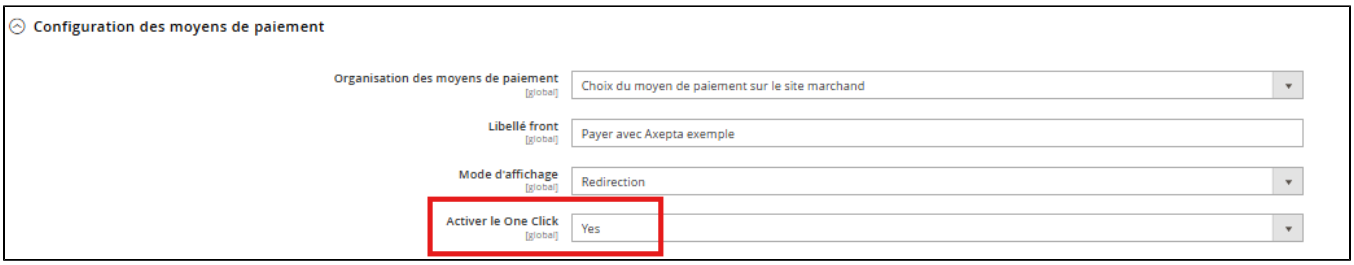


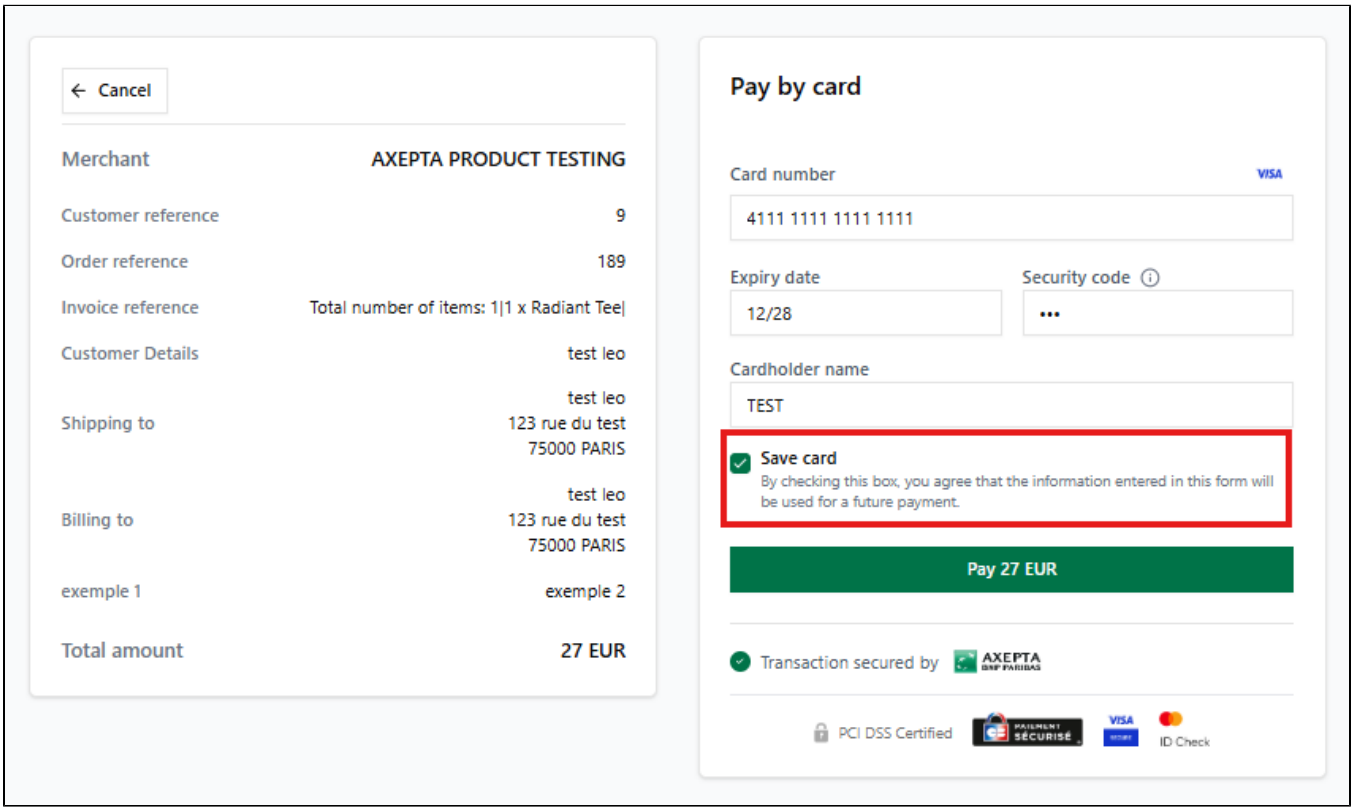
Activating the 3D Secure exemption request means you accept responsibility in the event of fraud or dispute on the affected transactions. This feature must be used with caution.

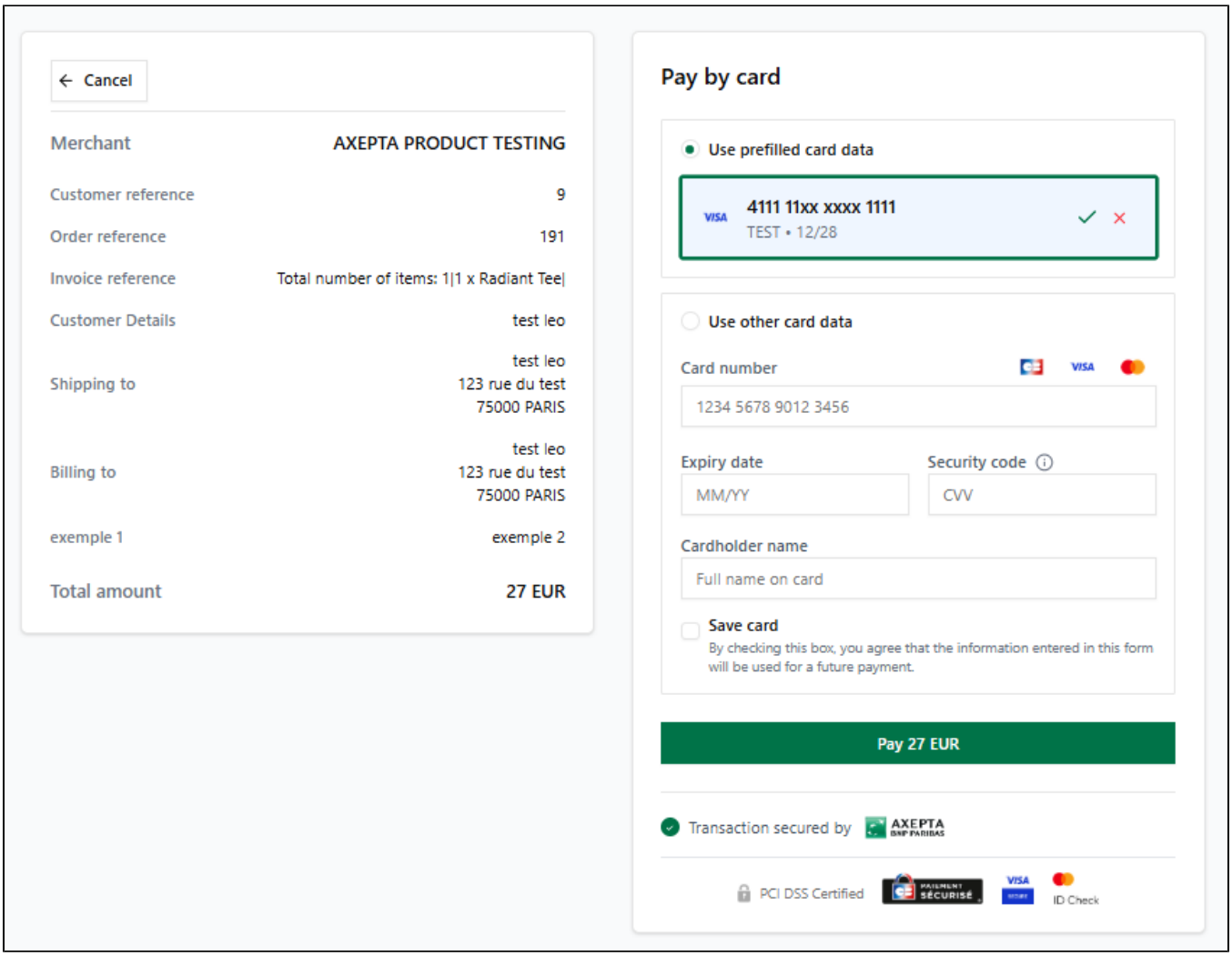
You can find the various liabilities in case of nonpayment on our dedicated page:Liability Shift and 3D-Secure Matrices - Documentation Axepta BNP Paribas - Axepta

One click activation

Activating this feature allows loggedin customers to save their card for future payments.
To do so, the customer must first tick the “save card” checkbox on the payment page.

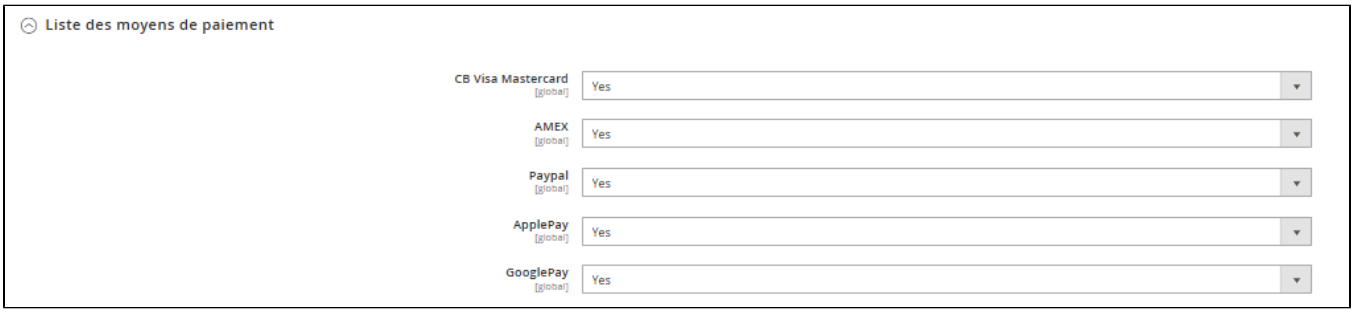






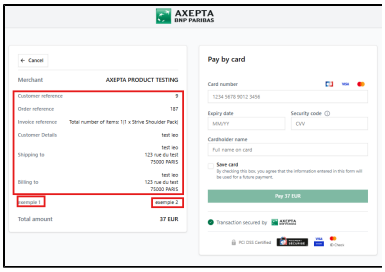
Payment Methods

You can enable or disable ('yes'/'No') the subscribed payment methods. To do this, go to the **"list of payment methods"** section available from the **"Payment Methods Configuration"** tab.



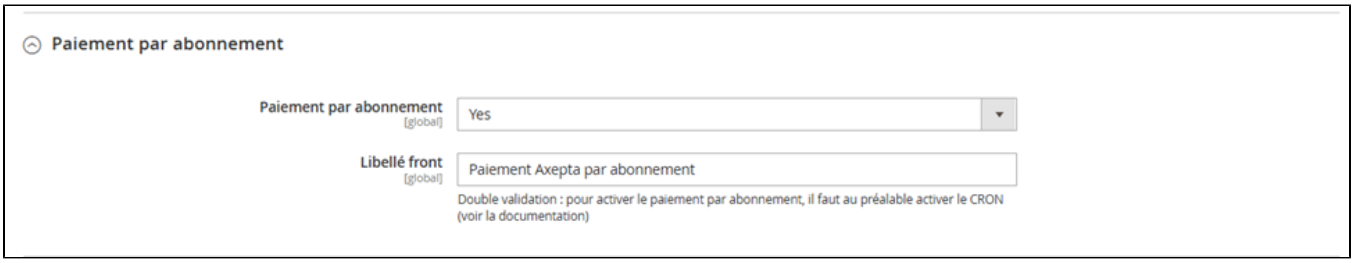
Customization

Allows configuring the fields sent in the payment form during redirection.



Subscription feature configuration

Allows you to enable or disable the subscription payment method on the store. When this option is enabled, customers can select this payment mode if their cart contains a product configured as a subscription.



Creating a subscription product page

In **"Catalog">"Products"**, open the product you want to sell as a subscription (or create a new one).

The **"Active"** field lets you enable or disable the subscription product record (**"yes"/"no"**).

Billing frequency

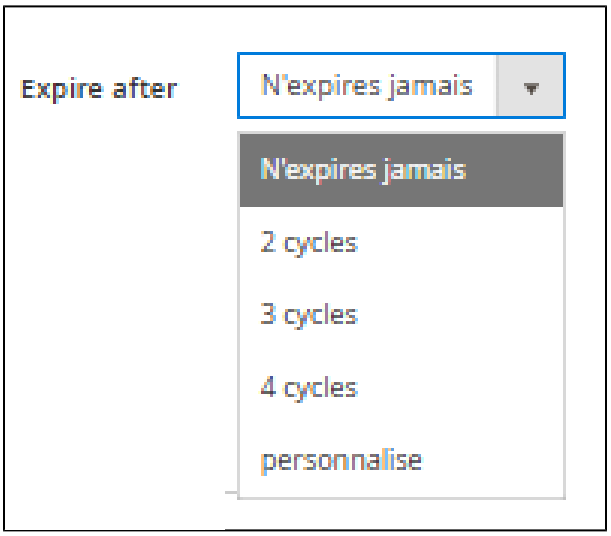
- All: specifies the numeric value for the interval (e.g.,1,2,3…).
- Frequency: sets the frequency unit in Days, Weeks, Months or Years.

Example:

1+Month Billing occurs every month

15+ days Billing occurs every 15days

- Expires after: number of installement that determine the end of the subscription, more specifically the number of times the customer will be billed.



Example:

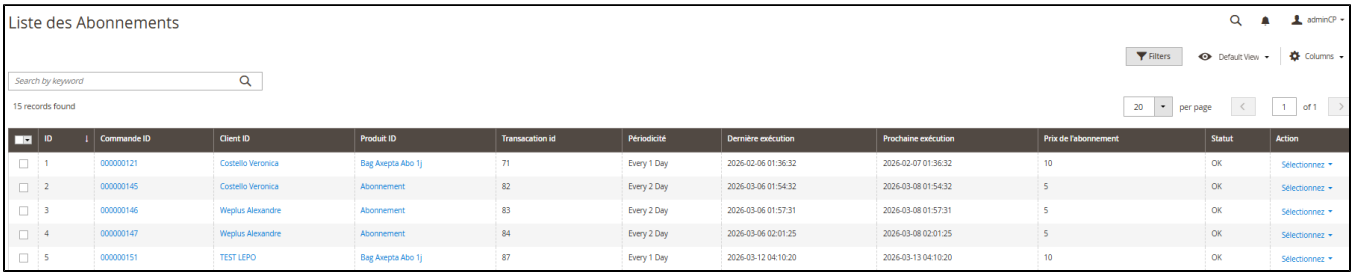
33 total payments (according to the chosen periodicity).

- Recurring amount: The amount charged for each billing period.

Save & update the product.

Manage ongoing subscriptions

In the **"Axepta BNPParibas"** tab **"Subscription List Management"**, you can view the list of subscriptions.



ID	Commande ID	Client ID	Produit ID	Transacation id	Périodicité	Dernière exécution	Prochaine exécution	Prix de l'abonnement	Statut	Action
1	000000121	Costello Veronica	Bag Axepta Abo 1j	71	Every 1 Day	2026-02-06 01:36:32	2026-02-07 01:36:32	10	OK	Sélectionnez
2	000000145	Costello Veronica	Abonnement	82	Every 2 Day	2026-03-06 01:54:32	2026-03-08 01:54:32	5	OK	Sélectionnez
3	000000146	Weplus Alexandre	Abonnement	83	Every 2 Day	2026-03-06 01:57:31	2026-03-08 01:57:31	5	OK	Sélectionnez
4	000000147	Weplus Alexandre	Abonnement	84	Every 2 Day	2026-03-06 02:01:25	2026-03-08 02:01:25	5	OK	Sélectionnez
5	000000151	TEST LEPO	Bag Axepta Abo 1j	87	Every 1 Day	2026-03-12 04:10:20	2026-03-13 04:10:20	10	OK	Sélectionnez

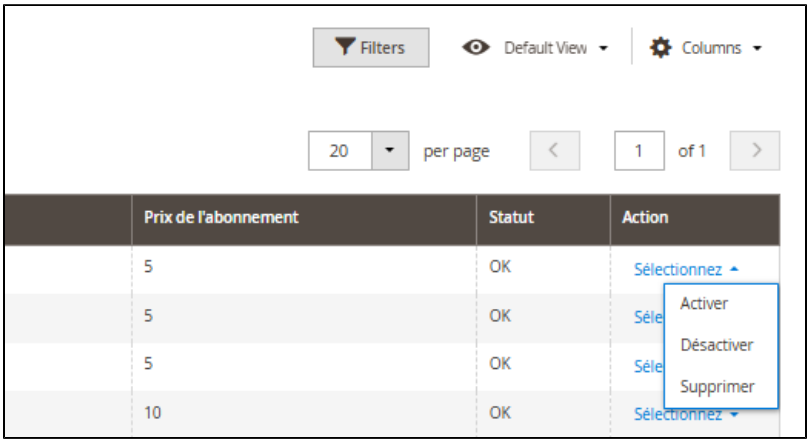
You'll find a list of all subscriptions with the following informations:

Subscription ID	Unique identifier of the subscription.
Order ID	Identifier of the related order.
Customer	Customer name / email.
Subscription Product	Name of the subscribed product.
Transaction ID	Identifier of the payment transaction.
Periodicity	Billing frequency.

Start Date	Date when the subscription began.
Next Execution Date	Date of the upcoming billing.
Amount	Amount to be charged each period.
Subscription Status	Current status (Active, Paused, Canceled, etc.).

Stop a subscription

You can change the subscription status to activate it or stop it.



Action: *Deactivate a subscription*

Effect:

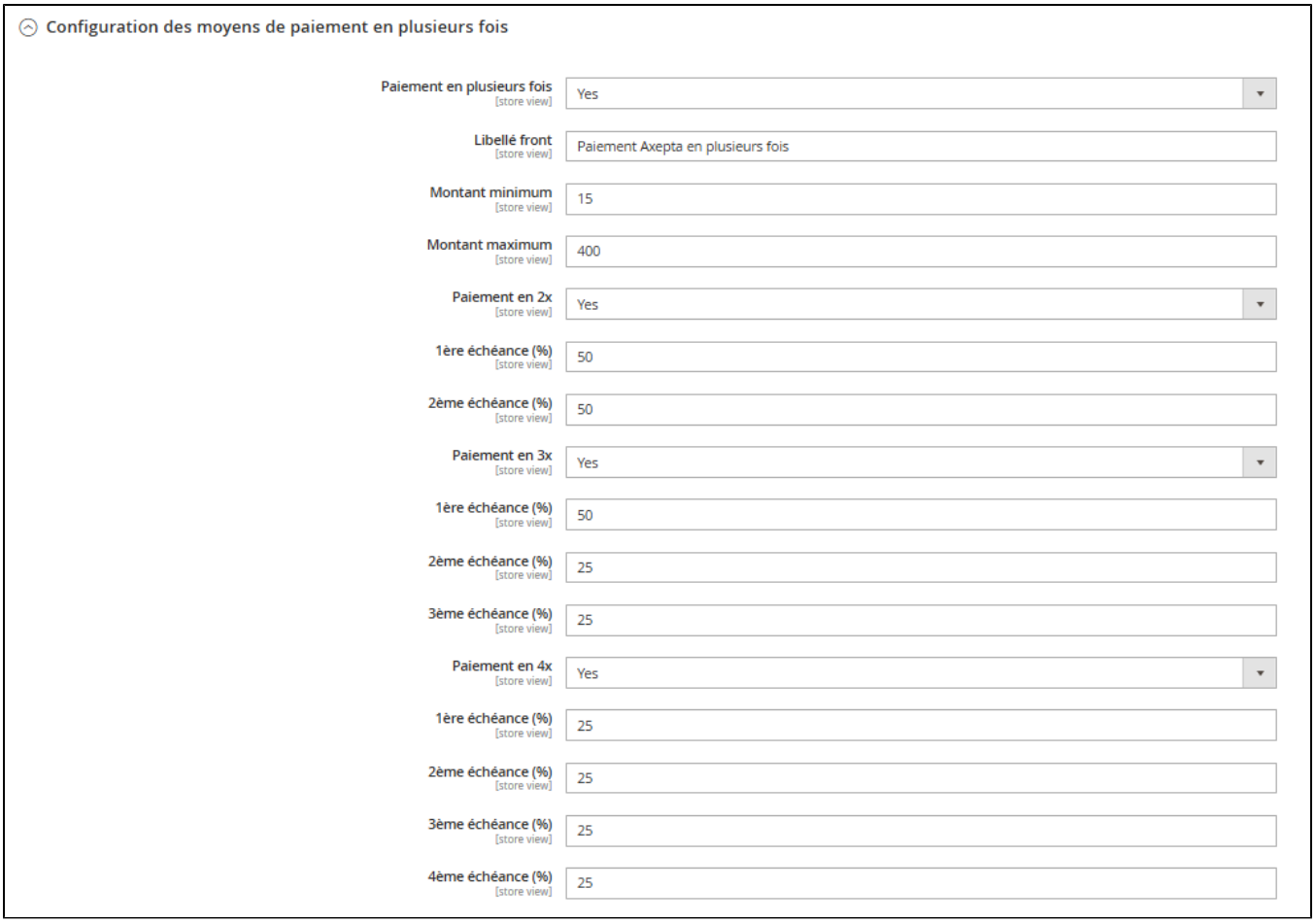
- The subscription is set to “stopped” (no further automatic renewals).
- The customer will no longer be billed from that moment onward. You can reactivate it at any time by clicking **“Activate.”**

Action: *Delete a subscription*

Effect:

- Permanently removes all future billing for the subscription.
- The customer will no longer be billed from that moment.

Installment configuration



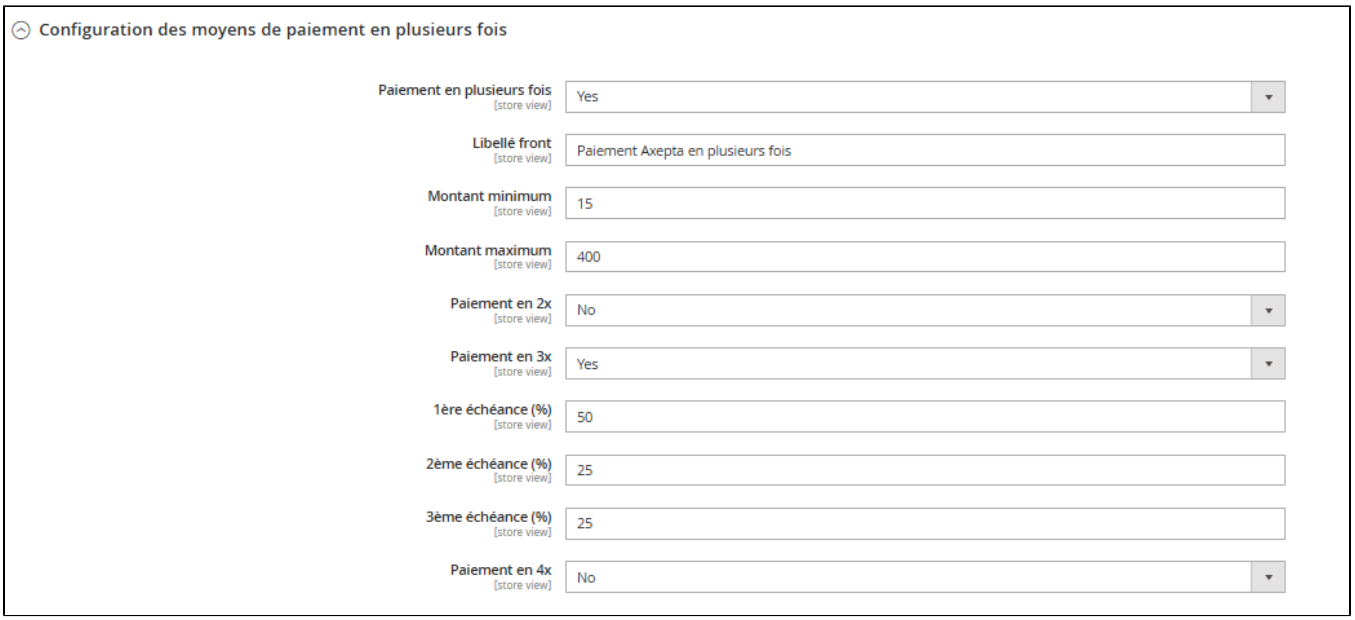
- **Payment label:** Customizable text that appears on the payment page.
- **Minimum amount:** The minimum cart total for which the multiinstallment option will be offered.
- **Maximum amount:** The maximum cart total for which the multiinstallment option will be offered.
- **Installments (2X–3X–4X):** Activate the desired number of installments (choose **"yes"/"no"**).

> Make sure to disable any installment options that you do not want.

Number of installments: indicates the percentage distribution of the total cart amount across each installment.

Example of a 3installment payment for a total amount of €100:

- *1st installment 50% €50*
- *2nd installment 25% €25*
- *3rd installment 25% €25*



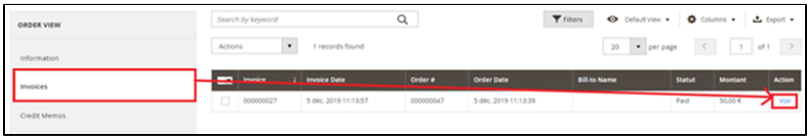
The split is configured as a percentage, not as a fixed amount

Refund / Cancellation

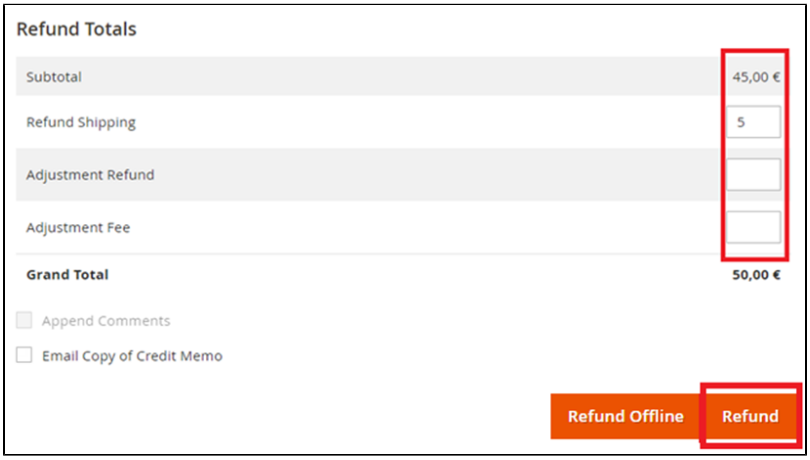
To process a refund or a cancellation, go to the **"Sales">"Orders"** section to view the details of the order.

Select the desired order from the list, then click **"View"** to display the order details.

Go to **"Invoices"**, then select the invoice that was automatically created for the order.



Select **"Credit Memo"** you will then see all the information related to the order, and further down you will find the fields that need to be filled out to process a refund.



Refund

Full refund

For a full refund, the **"subtotal"** amount is prefilled; you simply need to click on **Refund Offline**.

Partial Refund

For a partial refund, adjust the values of the fields. The **"Adjustment Fee"** field allows you to modify the amount that will be deducted from the refund.

Example: You want to refund €30 to a customer because of a delivery delay:

Subtotal = 45

Ajustement Fee = 15

Click **"Update Total"** to trigger the refund of the difference.

Cancellation

Cancellation

If the transaction status is **"processing"**, it means that the funds have not yet been transferred to the bank, so a cancellation is still possible.

To determine whether the transaction has been cancelled or fully refunded, go to **"Axepta">"Transaction"** and view the list of transactions:

In the **"Type"** column, you will see **"Cancellation"** for a cancelled transaction or **"Refund"** for a refunded transaction.

ID	Amount	Type	MerchandID	Date	Order ID	Reference	Code	Status	Description	Action
28	-39,0000	refund		2020-04-23 08:56:52	00000047	47	00000000	OK	success	View
27	39,0000	PAIMENT		2020-04-23 08:41:44	00000047	47	00000000	OK	success	View
26	-39,0000	cancellation		2020-04-23 08:40:19	00000046	46	00000000	OK	success	View