Prestashop (EN)

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Introduction

Welcome to the **AXEPTA BNPParibas** module documentation for PrestaShop

This free module allows you to easily integrate our online payment solution into your ecommerce store.

This documentation will guide you through the installation, configuration and use of the module, ensuring a simple, reliable integration that fits your needs.

The module is available for free at the following address: GitHub - AxeptaBNPParibas/AxeptaOnline-Prestashop-plugin: Axepta Online plugin for Prestashop · GitHub

Must have

You must have a fully functional PrestaShop installation.

Make sure that your PrestaShop and PHP versions are compatible with the AxeptaOnline module.

You can find the compatible versions here :GitHub - AxeptaBNPParibas/AxeptaOnline-Prestashop-plugin: Axepta Online plugin for Prestashop · GitHub

Plugin Setup

Installation via the PrestaShop interface

For a quick and easy installation, you can download and install the plugin directly from thePrestashop backoffice. Follow these steps:

1. Download the module's ZIP file and extract it.
2. In the backoffice, go to the **Modules** tab (on the left side)**Module Catalog**.
3. Click **Install a module**.
4. Upload the ZIP file (by dragging it into the designated area).
5. Click the **Configure** button to start the setup.

The configuration page lets you set the shop's generic parameters, including whether the shop operates in **multistore** mode.

> In a multistore setup, make sure to select the store for which you need to apply specific settings.

FTP/SSH Installation

If you prefer a manual method or have restrictions on the WordPress interface, you can install the plugin via FTP or SSH by following these steps:

1. Download the plugin ZIP file and unzip it on your computer.
2. Connect to your server via FTP or SSH.
3. Navigate to the **`wpcontent/plugins`** directory of your WordPress installation.
4. Create a folder named **`axepta-bnp-paribas`**.
5. Copy all the unzipped plugin files into this folder.
6. In the WordPress admin panel, go to **"Plugins" > "Installed Plugins"** and activate the plugin.

Update Plugin

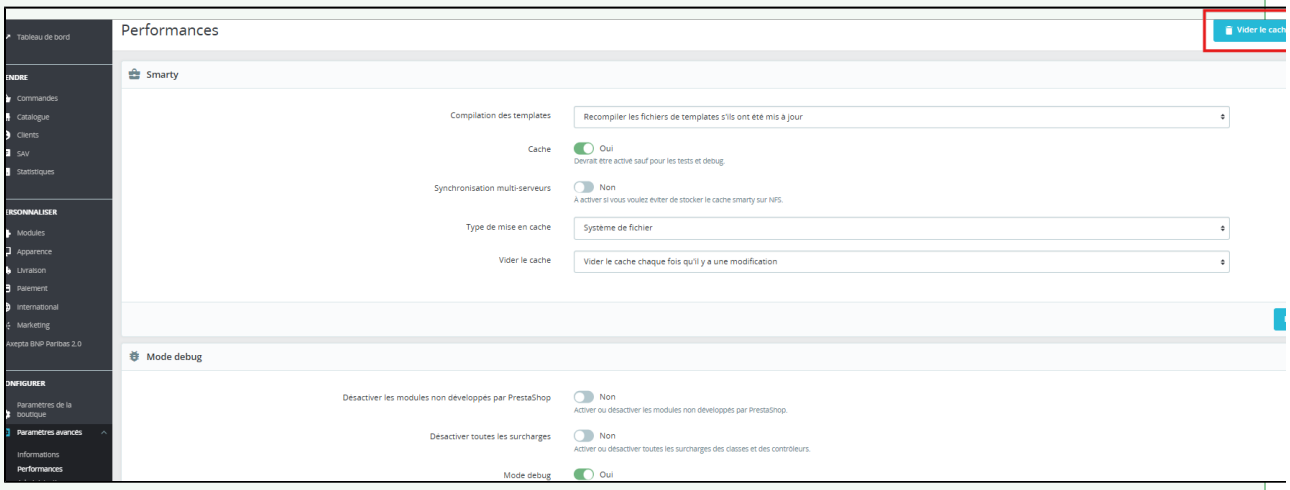
Before proceeding with any installation, we recommend that you fully uninstall the current extension, clear your CMS cache, and verify that the extension has been removed by deleting the module's installation directory from your FTP server.

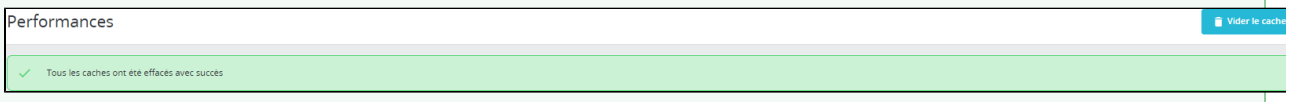
Once this is completed, you can install the latest update.

> The latest version of the module is available on our GitHub: GitHub - AxeptaBNPParibas/AxeptaOnline-Prestashop-plugin: Axepta Online plugin for Prestashop · GitHub
>
> It is updated regularly.
>
> Afterwards, remember to complete the Axepta Online configuration settings in each tab of the module. You will need to reenter your production MID and your production activation key, which can be found on your BNPParibas merchant portal.

To clear your cache:

1. Go to the **Advanced Settings**>**Performance** tab.
2. Click on **Clear cache**.

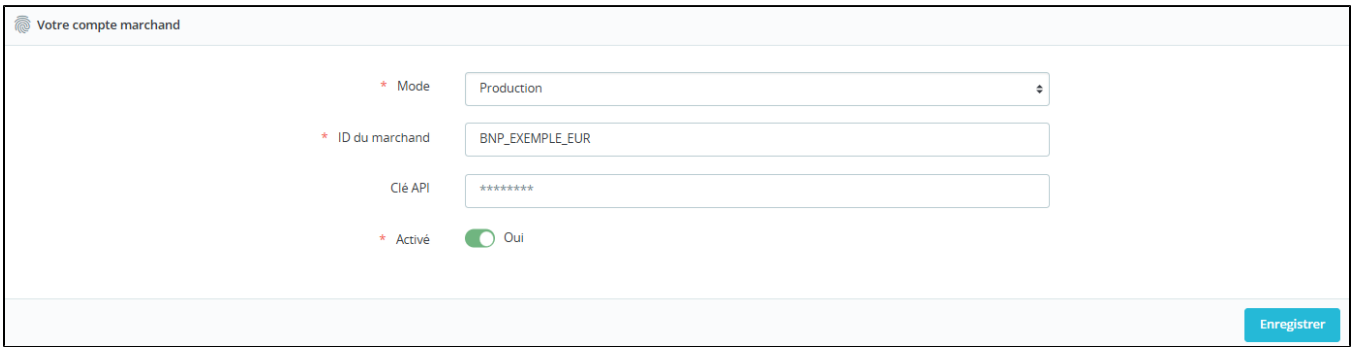


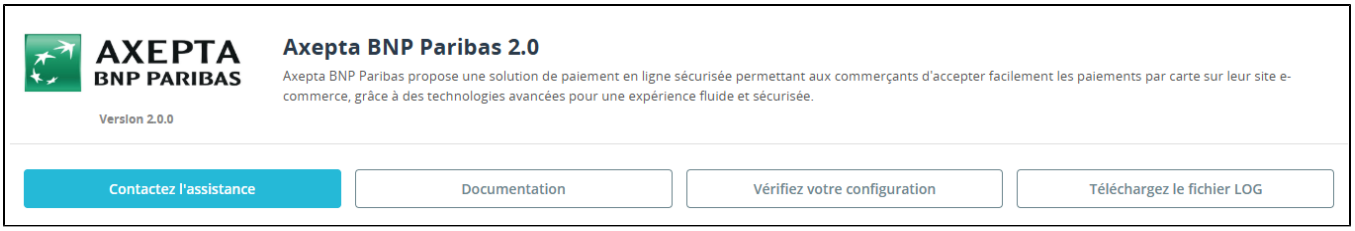


Back Office

Plugin Global Settings

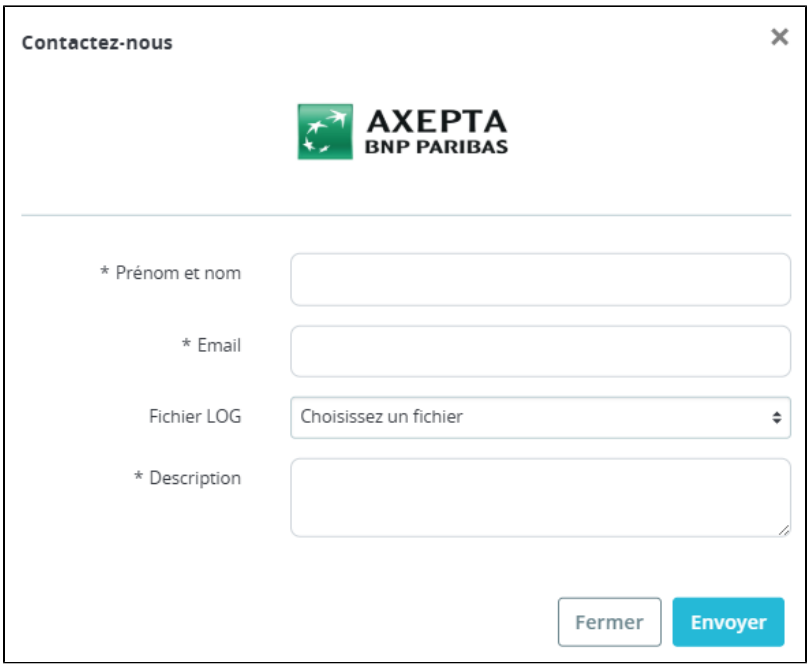
The module's features are accessible from the lefthand menu in the admin interface under **"Customize."** To begin the configuration, simply click on the **"AxeptaBNPParibas"** option.



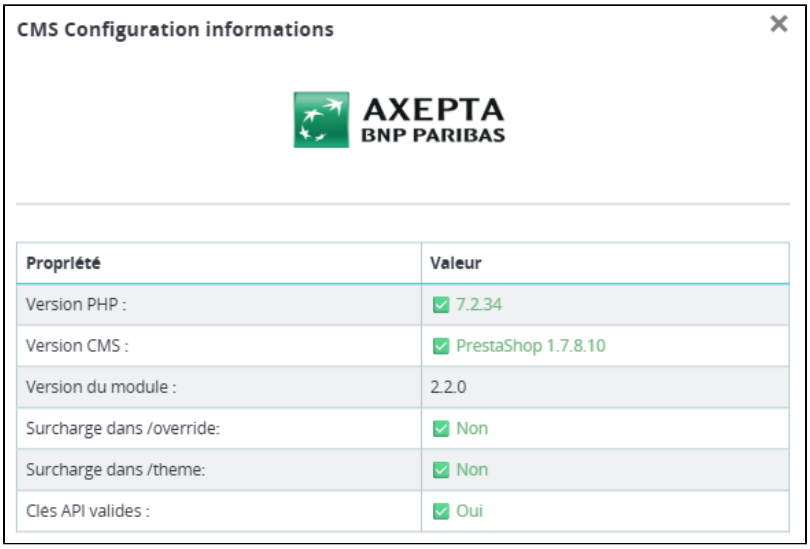


The settings page displays several buttons at the top.

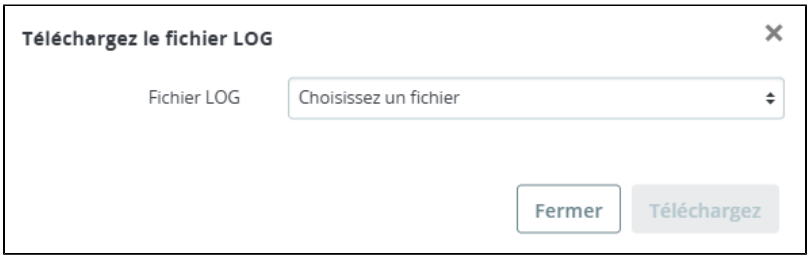
Contact support: Opens an email form to reach our assistance team. This email automatically includes the server, CMS, and module versions.



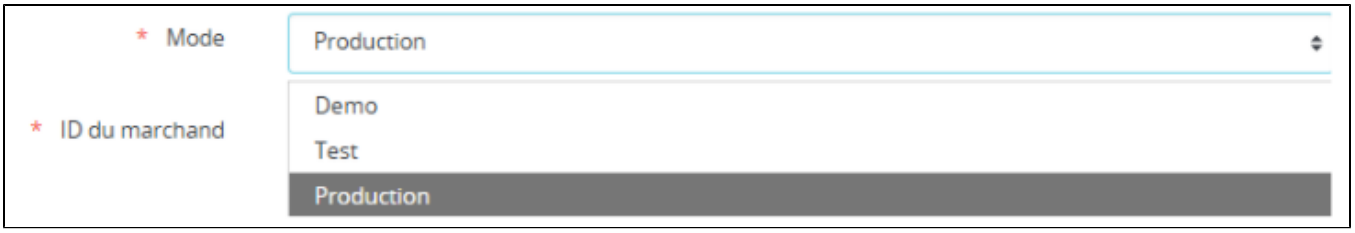
Documentation Axepta BNPParibas: Links to the official documentation of the Axepta Prestashop module.
Check your configuration: Allows you to display and verify in a window that the site environment is compatible with the installed module.



Download the LOG file: Allows you to download the log file associated with the module's usage.



Account Settings



Demo Mode

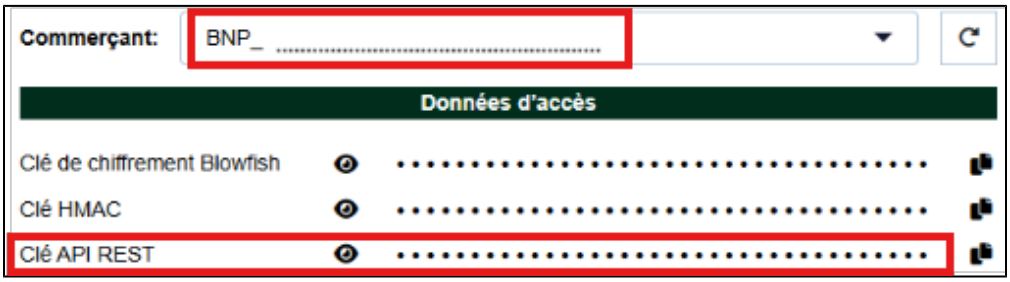
The demo mode (“Demo”) allows you to test the module and its features without needing an AxeptaBNPParibas account.

Test mode

- **Test MID** (available in the “View API credentials” section of your AxeptaBNPParibas Merchant portal)
- **Test REST API key** (available in the “View API credentials” section of your AxeptaBNPParibas Merchant portal)

This allows you to configure your dedicated test MID, which is recognizable by the format **BNP_MID_t** provided through your BNPParibas merchant portal.

Accès aux identifiants de l’API & HMAC - Documentation Axepta BNP Paribas - Axepta

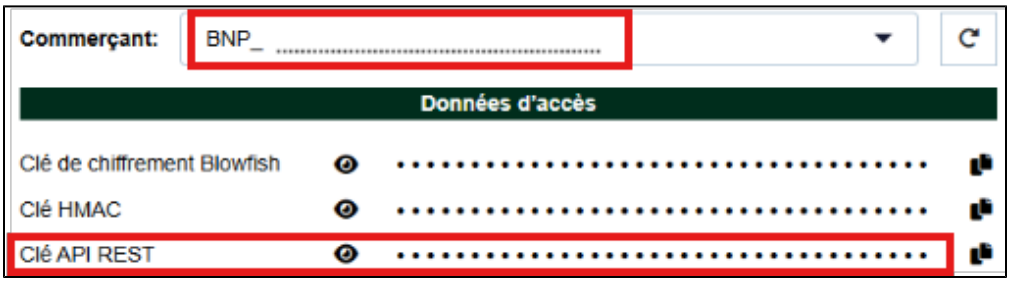


Production mode

- Production MID (available in the “View API credentials” section of your Axepta BNP Paribas Merchant portal)
- Production REST API key (available in the “View API credentials” section of your Axepta BNP Paribas Merchant portal)

Allows you to configure your dedicated production MID, which can be identified by the format **(BNP_MID_XXX)** provided in your BNP Paribas merchant portal.

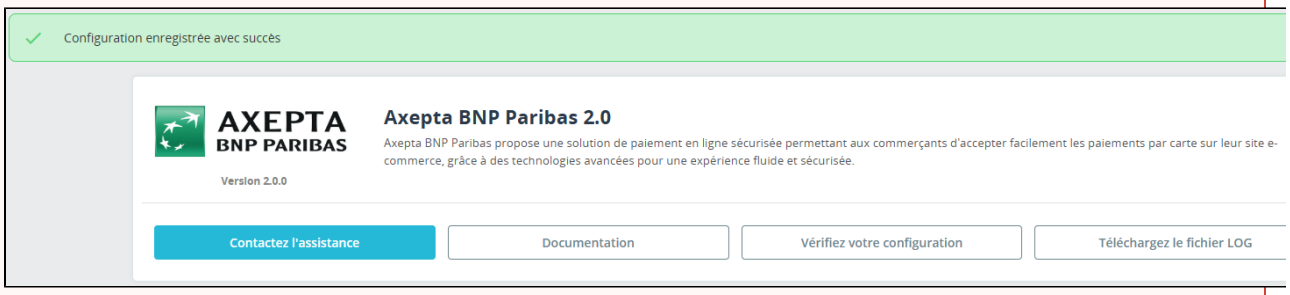
Accès aux identifiants de l’API & HMAC - Documentation Axepta BNP Paribas - Axepta



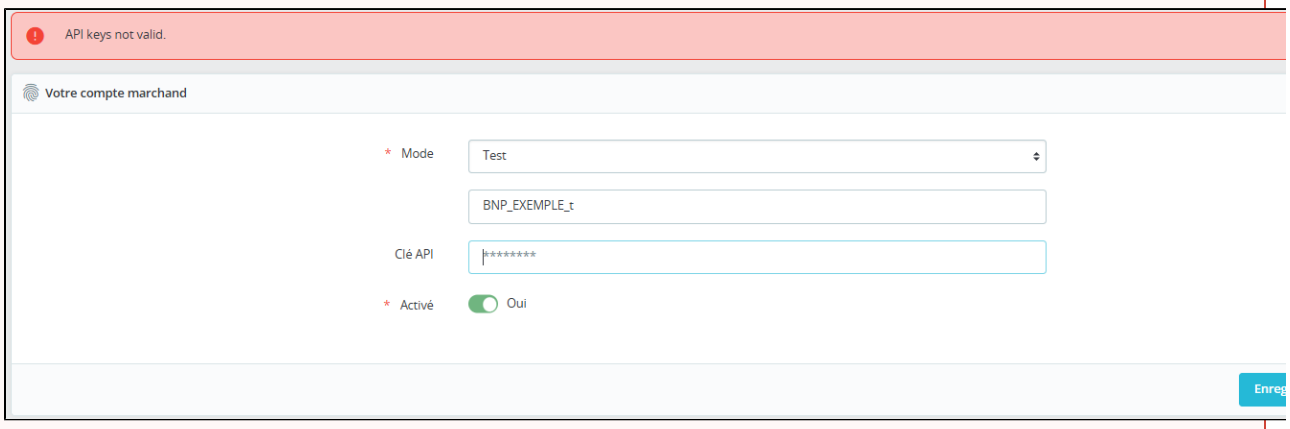
Frontend activation:
The module must be enabled in order for the payment methods to appear on the checkout page.

The elements are saved only when the user clicks the “Save” button.

A green banner appears.



Otherwise, the following error message appears in red.



Payment Method Configuration

The payment configuration tab allows you to set up multiple features.

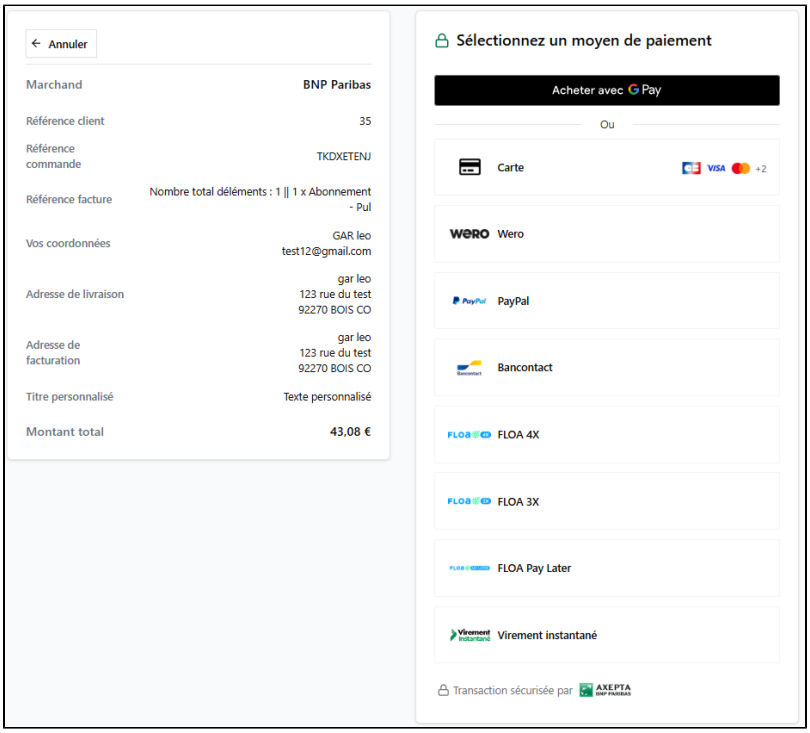
Payment Methods Organization

This setting determines how the payment options are displayed on the checkout page.

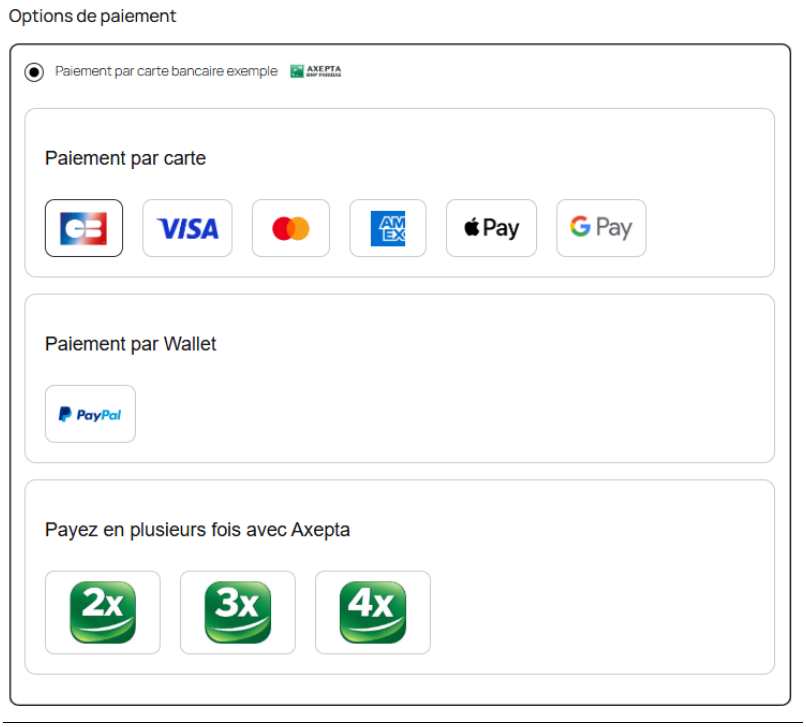
Two options are available:

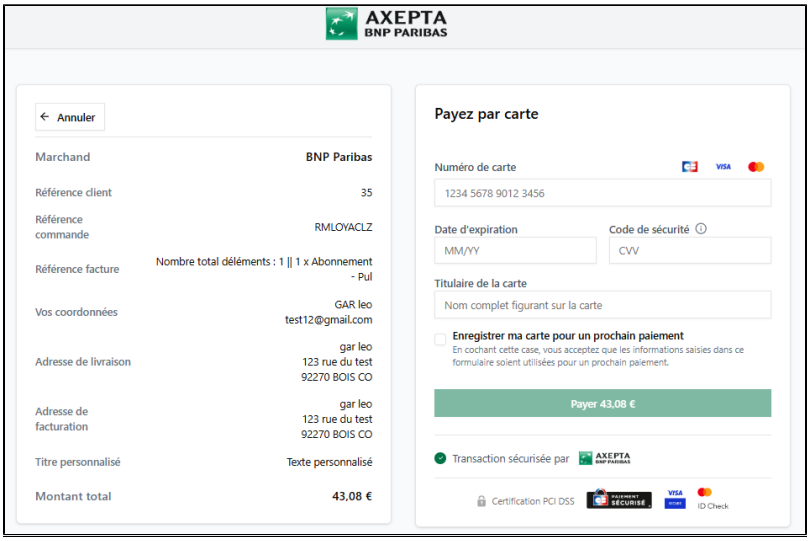
- Choose the payment method on the BNPParibas page

The customer is redirected to a payment form hosted by BNPParibas, where they will see all payment methods available on your merchant account.



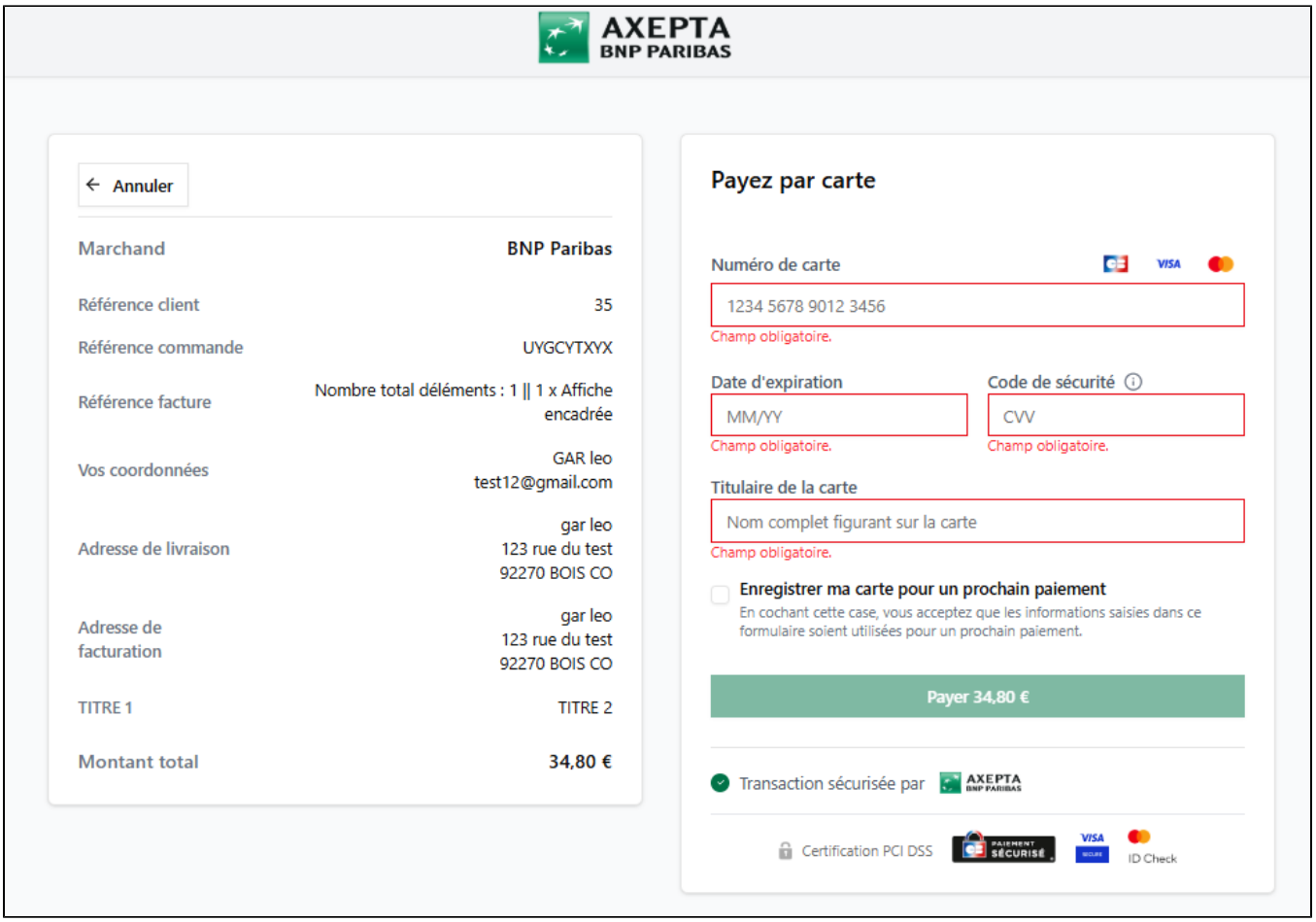
- Choice of payment methods on the merchant's website



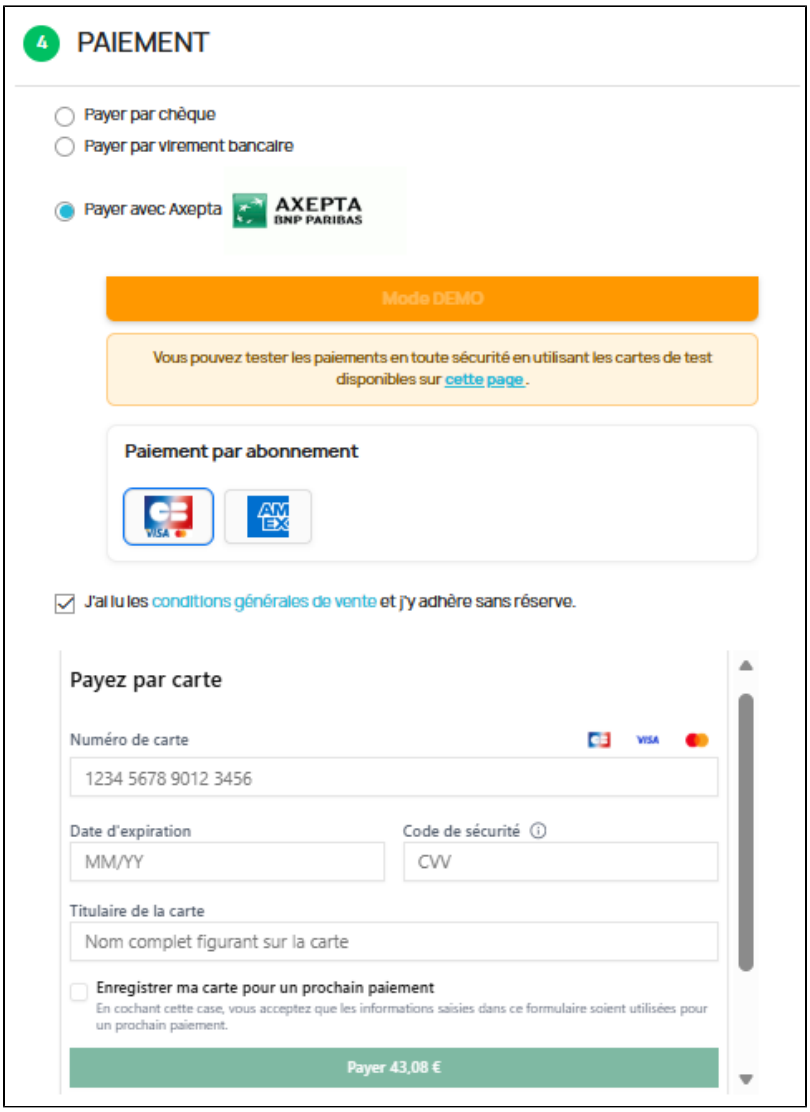


Display mode

Redirection mode : redirects the customer to the secure payment form hosted by AxeptaBNPParibas.

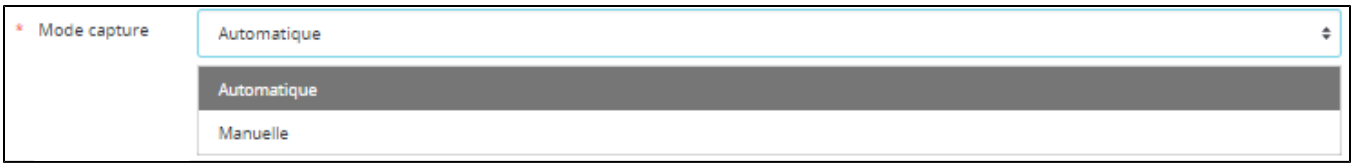


Iframe mode: integrates the checkout page directly into your site.



Capture mode

This option allows you to choose the payment capture method :



Activation of Automatic Capture

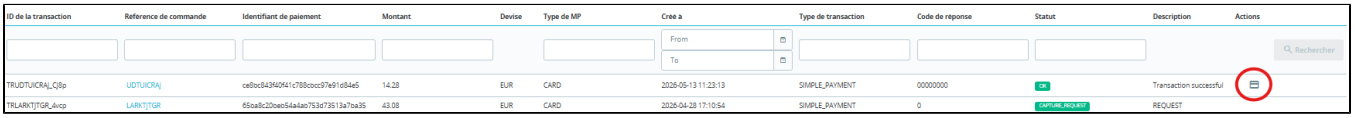
Automatic (J): The capture will be performed automatically at midnight.

Activation of manual capture

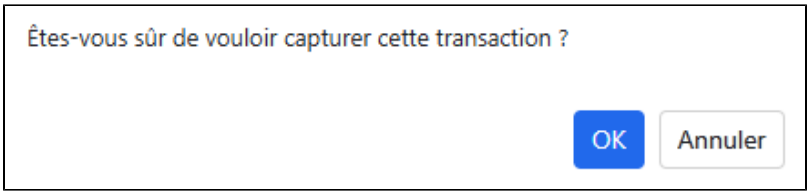
Manual capture is performed manually by the merchant through a backoffice configuration.

How to capture a transaction manually

1. Go to **“Customize” > “Axepta BNPParibas” > “Transaction.”**
2. You will see the list of processed transactions.
3. When you hover over a line that corresponds to a transaction that has not yet been captured, a **“Capture”** icon will appear in the **Action** colu mn.



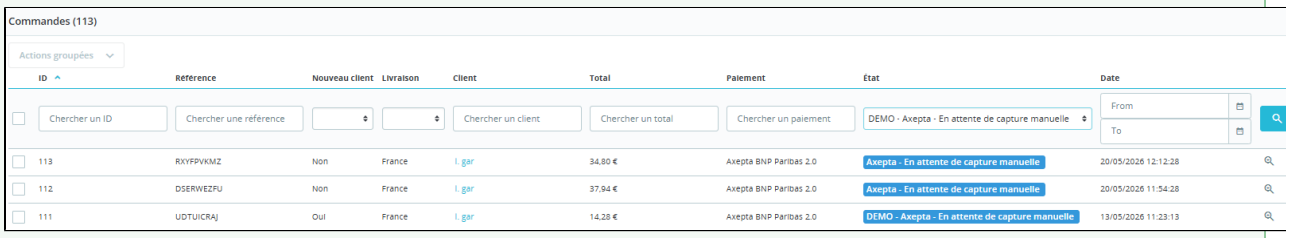
4. Cliquez sur ce bouton pour effectuer la capture du paiement.

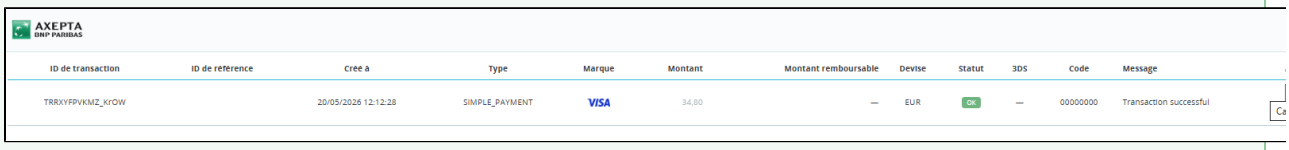


Une fois la capture effectuée, le statut de la transaction sera mis à jour pour refléter l’action.

You can also access this through:

1. **"Sell"** **"Orders"**
2. Filter the list by the status "**waiting for manual capture"**
3. Click on the relevant order.
4. In the **Axepta BNPParibas** tab, click "**Action"** **"Capture the transaction"**.





Manual capture notifications

Notifications are displayed when attempting a manual payment capture, keeping you informed about the status of the operation.

- **Capture successful**: A notification informs you that the capture was completed successfully.
- **Capture already performed**: If the transaction has already been captured, an alert indicates that the capture cannot be reexecuted.
- **Capture failed**: In case of a capture failure, a detailed notification explains the reason for the problem and guides you on the next steps.

These notifications allow you to precisely track the status of each transaction and act accordingly.

Warning: Without the merchant's action, the transaction will not be settled to the bank. Capturing a transaction after the 7th day results in the loss of the guarantee associated with 3D Secure. After the 29th day, the authorization granted by the issuer is no longer valid. Therefore, it is advisable to capture the operations before these deadlines.

3DS exemption

Corresponds to the configuration of 3DS (the payment authentication method) and its exemption based on the total amount of the customer's cart.

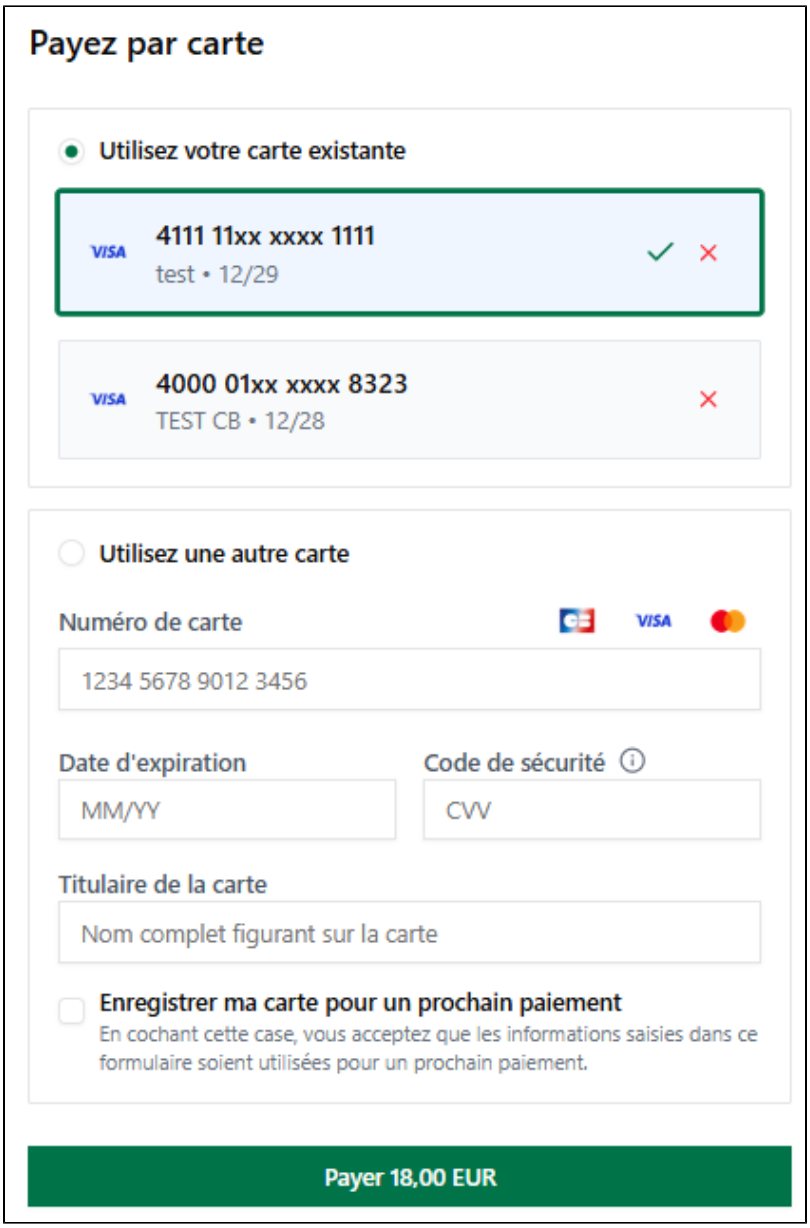
Activating the 3D Secure exemption request means you accept responsibility for any fraud or disputes on the affected transactions. This feature should be used with caution.

You can find the various liabilities in case of nonpayment on our dedicated page: Liability Shift and 3D-Secure Matrices - Documentation Axepta BNP Paribas - Axepta

One-click activation

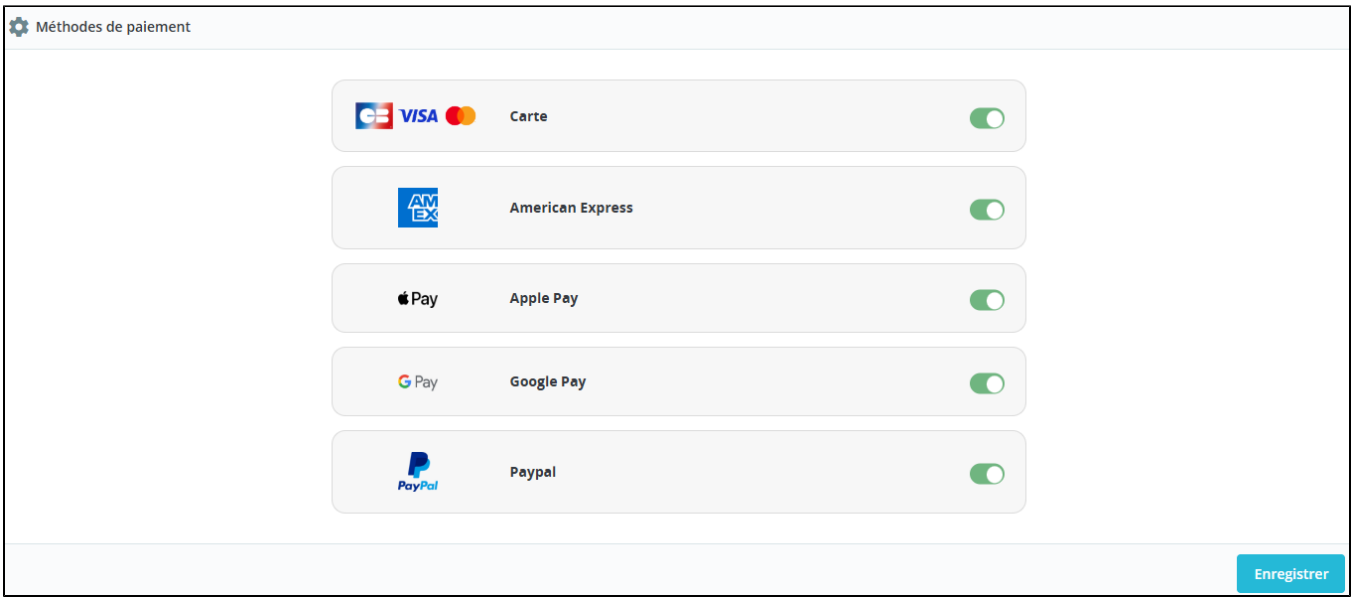
Activating this feature allows loggedin customers to save their card for future payments.

To do so, the customer must first tick the option to store their card on the payment page.



Payment Methods

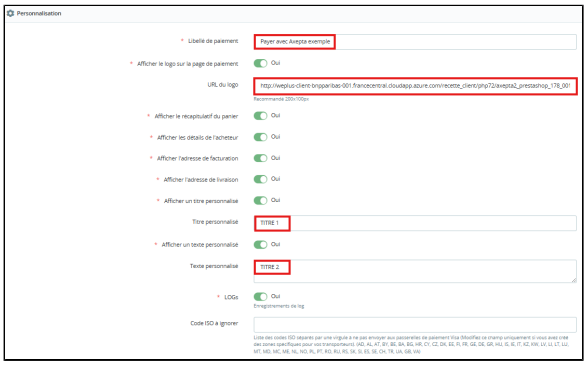
You can enable or disable the subscribed payment methods in the **"Payment methods"** tab.

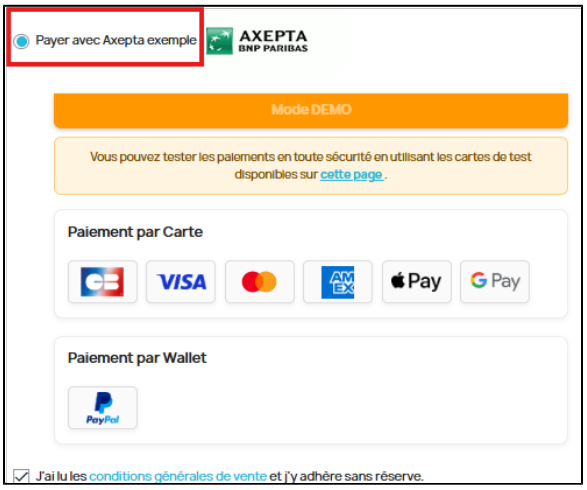


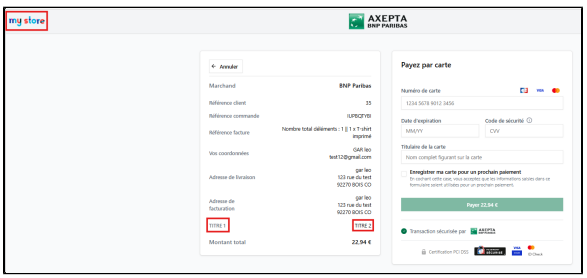
If CBVisaMasterCard is enabled, the CB logo will appear only when the order's shipping country is France.

Customization

Allows configuration of the fields sent in the payment form during the redirection.







Creation of subscription product

installation du cron sur Prestashop

In order to automate the execution of certain tasks (such as triggering subscription payments), you need to configure a scheduled task (cron) on your server.

- **1) Access the cron configuration**

On a Linux server, open the terminal and run the following command:

```
crontab -e
```

This command allows you to edit the list of scheduled tasks for the current user.

- **2) Add a cron task**

Add the following line to the file:

```
* * * * * php [PRESTASHOP_MODULE_PATH]/axepta2/run.php action=triggerSubscriptionPayment
```

- **3) Define periodicity**

The five asterisks (* * * * *) define the execution frequency:

* * * * *every minute

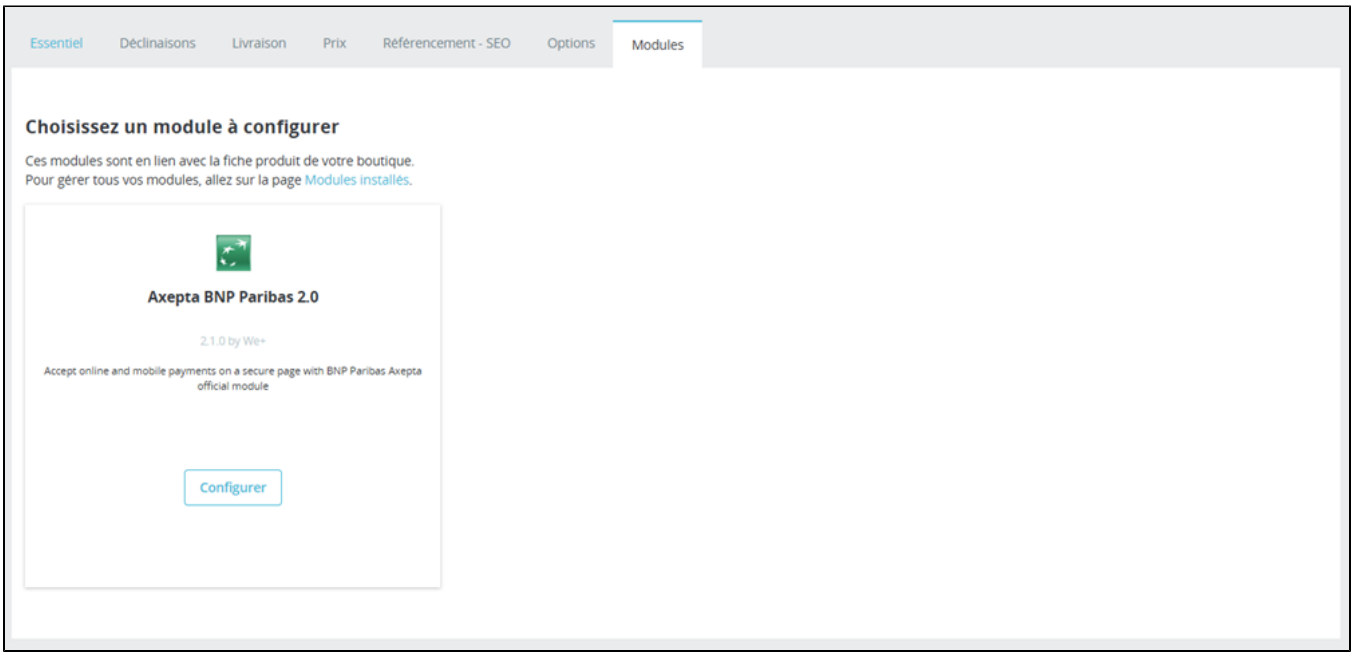
You can adjust this frequency to suit your needs (for example, hourly, daily, etc.).

To help you generate an appropriate cron expression, you can use the following online tool: https://crontab.guru/

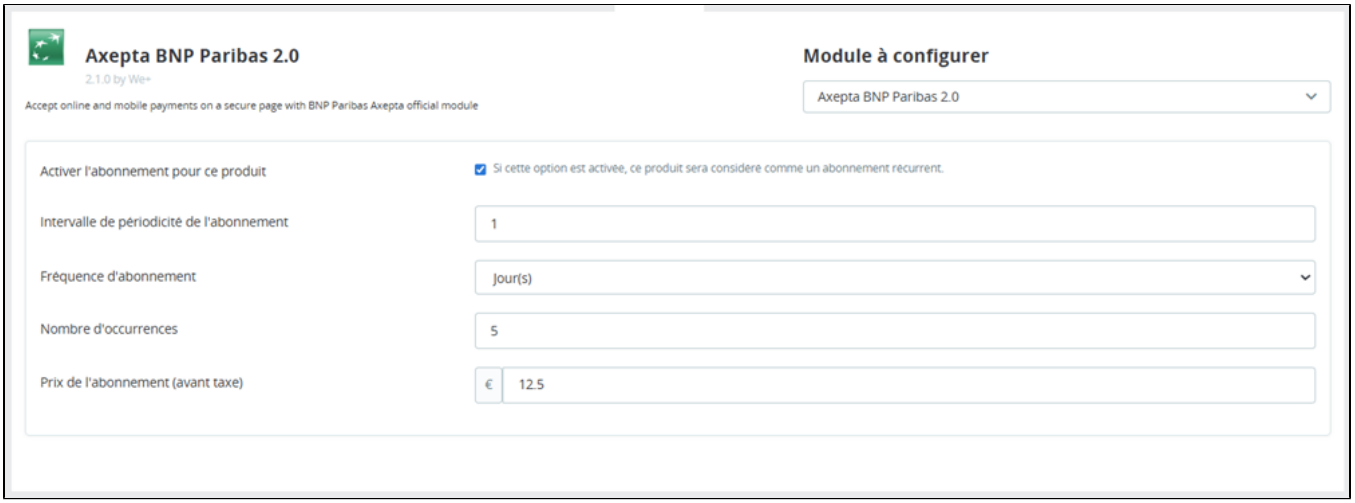
Creation of subscription product page

In Prestashop > **"Catalog"** > **"Products"**, open the product to be sold as a subscription (or create a new one).

In the Modules tab > **"Axepta BNP Paribas"**, click on the **"Configure"** button



Activate a subscription on the product by filling in the various fields useful for configuring a subscription:



Billing frequency

Subscription periodicity interval:

- Specify the number for the interval (e.g.,1,2,3,…).

Frequencies:

- Day(s)/Month

Example:

1+Month billing every month

15+Days billing every 15 days

Duration:

- The number of occurrences equals the number of times the customer will be billed.

Example:

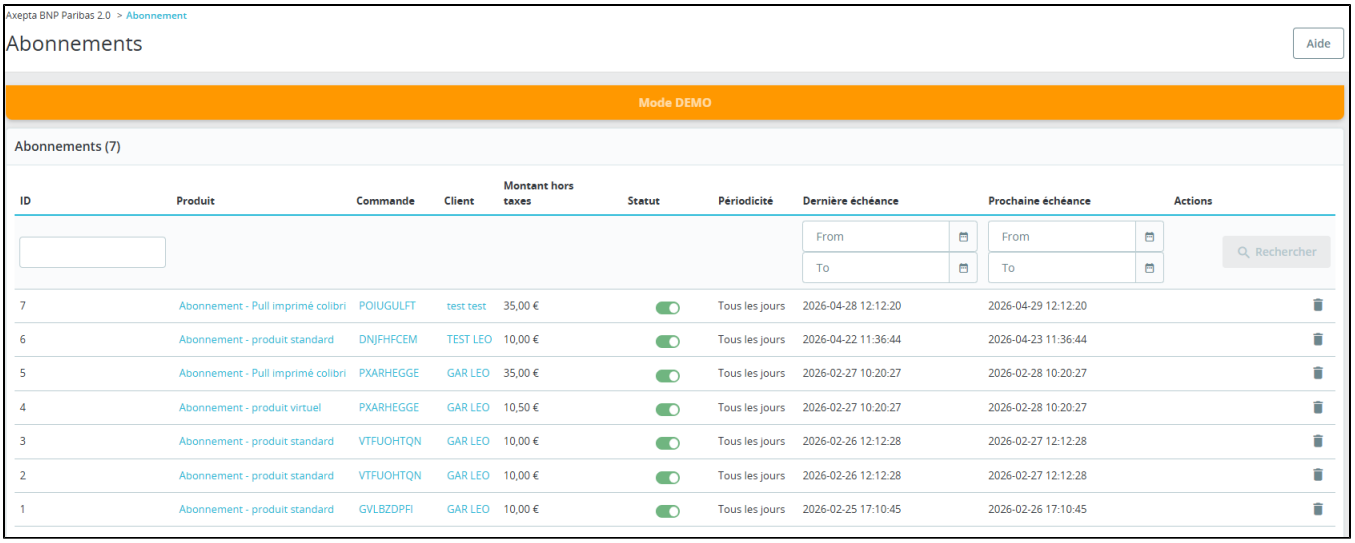
33 payments in total (according to the chosen periodicity)

Amount:

- Subscription price (pretax): amount charged for each period

Save / update the product.

Manage ongoing subscriptions



In the **"Axepta BNP Paribas">"Subscriptions"** tab you will find the list of subscriptions:

- Subscription ID
- Subscription product
- Order
- Customer
- Amount
- Subscription status
- Periodicity
- Date of the last installment
- Date of the next installment

For each subscription line, an **"Action"** menu allows you to perform management operations.

Stop a subscription

Action :Stop a subscription

Effect :

- The subscription is set to *stopped* (no further automatic renewals).
- The customer will no longer be billed from that moment onward.

Refund a single installment only

Action :Refund a transaction without breaking the subscription chain

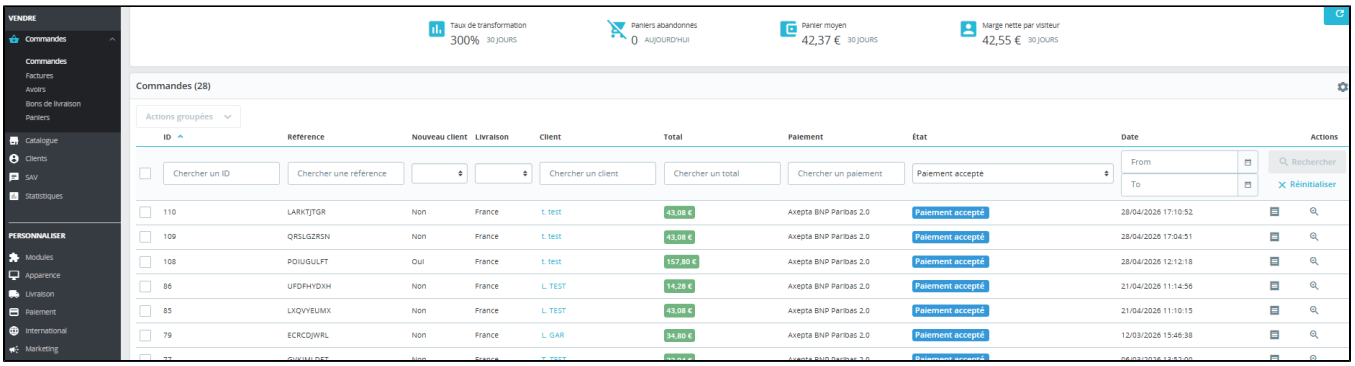
Effect :

- You refund the latest transaction (a payment) linked to the subscription,
- without stopping the subscription: future renewals remain scheduled and will continue.

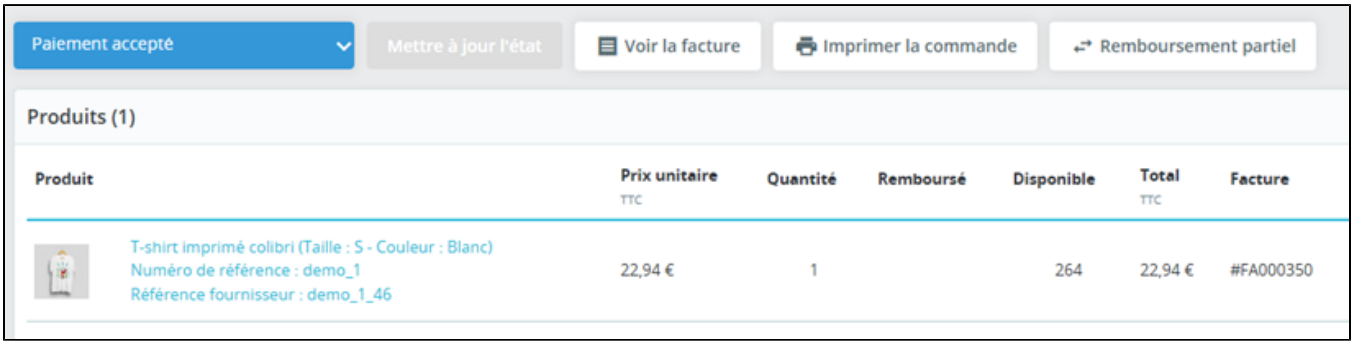
Refund/ Cancellation

Refund

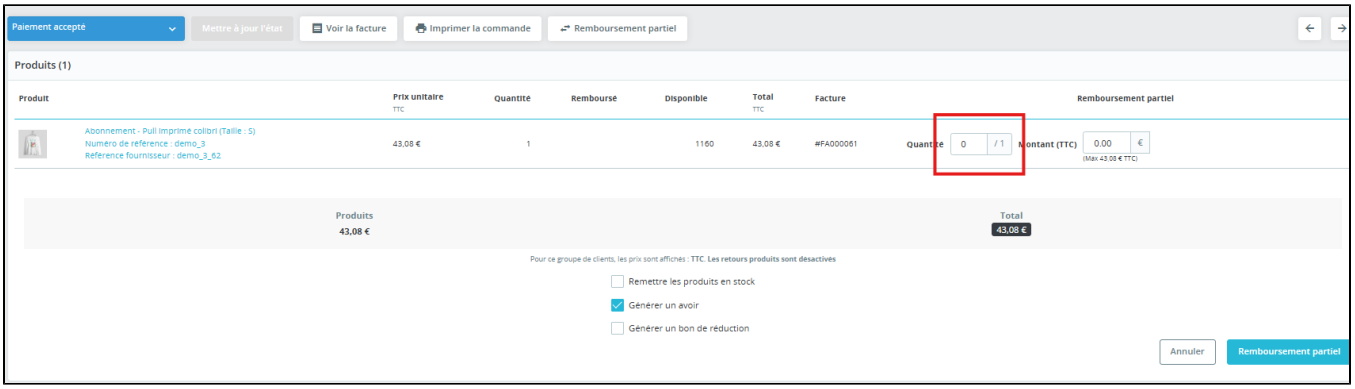
1. Go to **"Sell" > "Orders"**.
2. Click on the relevant order.



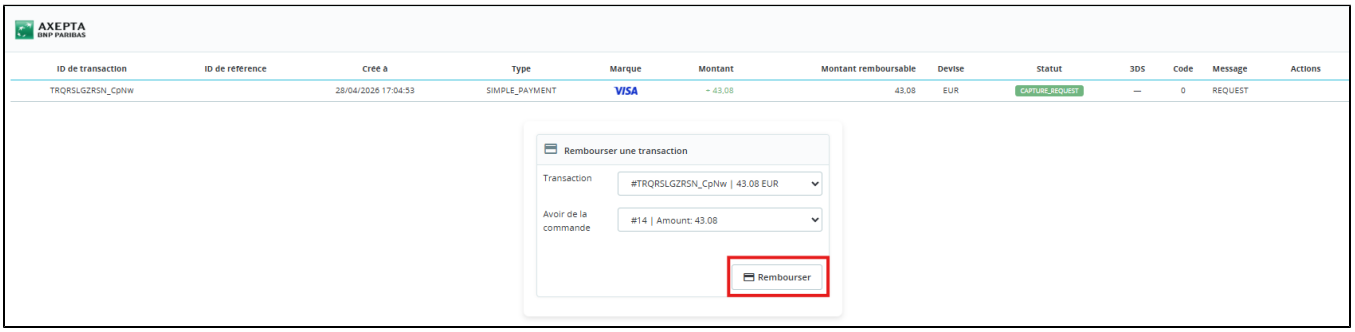
Click on **"Partial Refund"** in the **"Order"** tab.



Enter the quantity of product units to refund; this will update the refund amount based on the price of the selected product(s).



Click on **"Partial refund"** once it's done, repeat the action lower down in the AxeptaBNPParibas tab.



In **"Transaction"**, select the credit note generated for the order.

In **"Order credit note"**, select the amount of the generated credit note.

Click **"Refund"**.

The product will now appear in the order details as **"refunded"**.

AXEPTA BNP PARIBAS

ID de transaction	ID de référence	Crée à	Type	Marque	Montant	Montant remboursable	Devise	Statut	3DS	Code	Message	Actions
TRQRSLGZRSN_CpNw		28/04/2026 17:04:53	SIMPLE_PAYMENT	VISA	+ 43,08	—	EUR	CAPTURE_REQUEST	—	0	REQUEST	
TRQRSLGZRSN_R08X	TRQRSLGZRSN_CpNw	20/05/2026 14:43:34	PAYMENT_REFUND	VISA	- 43,08	—	EUR	REFUNDED	—	00000000	success	

Cancellation

If the transaction has not yet been settled (captured), a cancellation is still possible.