

Woocommerce (EN)

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Introduction

Welcome to the documentation for the **AXEPTA BNP Paribas** module for WooCommerce.

This free module allows you to easily integrate our online payment solution into your e-commerce store.

This documentation guides you step by step through the installation, configuration, and use of the module to ensure a simple, reliable, and tailored integration to your needs.

This module is freely available at the following address: <https://github.com/AxeptaBNPParibas>

Our goal is to support you so that the implementation of our AXEPTA BNP Paribas solution is quick, intuitive, and fully functional in your WooCommerce environment.

Prerequisites

You must have a fully functional WordPress installation. Ensure that your site uses an SSL certificate to guarantee payment security and that you have FTP or SSH access to your server to download and install the plugin.

Plugin Setup

Installation via the WordPress interface

For a quick and simple installation, you can download and install the plugin directly from the WordPress administration interface. Follow these steps to do it easily.

1. Download the plugin ZIP file.
2. Go to the WordPress dashboard, under Extensions > Add.
3. Click on Upload Plugin, then select the plugin ZIP file.
4. Click on Install Now, then activate the plugin after installation.

Installation via FTP/SSH

If you prefer a manual method or if you have restrictions on the WordPress interface, you can install the plugin via FTP or SSH by following these steps.

1. Download the plugin ZIP file and extract it on your computer.
2. Connect to your server via FTP or SSH.
3. Go to the « **wp-content/plugins** » directory of your WordPress installation.
4. Create a folder named « **axapta-bnp-paribas** »
5. Copy all the contents of the extracted plugin into this folder.
6. Go to the WordPress interface, under **Extensions > Installed Extensions**, then activate the plugin.

Update Plugin

1. Uninstall the Axapta BNP Paribas module completely
2. Before installing the new version of your module, we invite you to properly uninstall the current extension, clear the cache of your CMS, and verify the deletion of the extension by ensuring that the module installation directory is deleted from your FTP server.
3. Install the latest update you have downloaded



Notice : The library is automatically updated with the plugin update.

Back Office

Please remember to reset the Axapta Online configuration parameters in each tab of the module. You will need to re-enter your MID (Merchant ID) and your activation key to put your module back into production.

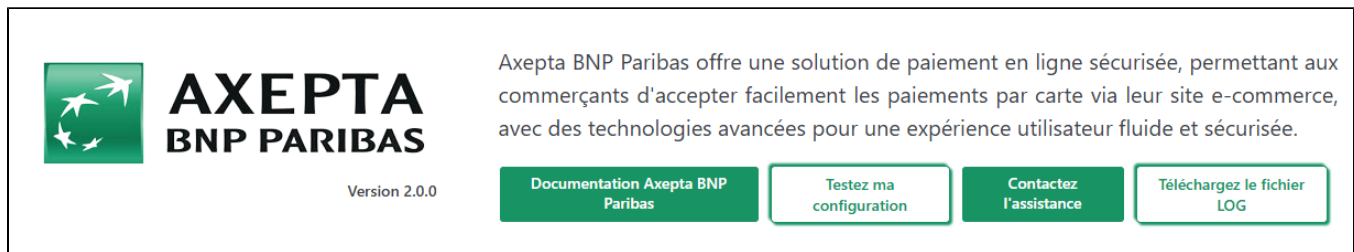
Plugin Global Settings

The module's features are accessible via the left menu in the administration interface « **WooCommerce > Settings** ». To start the configuration, simply click on the option « **Axapta BNP Paribas** ».



The configuration page displays several buttons at the top.

- **Axepta BNP Paribas Documentation:** When clicked, the user is redirected to the official documentation hosted by BNP Paribas.
- **Contact Support:** Opens a form to send an email to support. The server, CMS, and module versions are automatically included in the email.
- **Test Configuration:** Allows displaying and verifying in a window that the server configuration is compatible with the installed module.



Account Settings

To activate online payments, you need to configure both the production mode and the test mode.

- **Demo Mode ("DEMO"):** Allows you to test the module without setting up a MID (Merchant ID, provided by BNP Paribas during registration).
- **Production Mode:** Requires you to enter the MID and the private key.
- **Test Mode:** Requires you to enter only the private key. The production MID is used with the parameter (`_t`) added to it.

Select the mode you wish to configure to display the appropriate fields.

To use the module, you need to fill in the following parameters in the form.

Production Mode:

- MID (provided by BNP Paribas)
- Private Key (provided by BNP Paribas)

Test Mode:

The production MID is used by default with the addition of a character string

- Private Key (provided by BNP Paribas)

Test

Clé de test ⓘ

Votre clé privée

Caractères alphanumériques sans espace

Demo Mode:

This mode displays a banner on the site to inform that this mode is active. A specific MID is pre-configured.

Démo

ⓘ

Le mode démo du plugin Axepta BNP Paribas permet aux développeurs de tester l'intégration des paiements en ligne sans nécessiter un compte actif. En utilisant des cartes de test, on peut simuler des transactions pour vérifier le bon fonctionnement du système, assurant une mise en œuvre sécurisée et efficace avant le lancement.

Front-end Activation:

Required to display the module on the checkout page regardless of the activated mode

Display the ApplePay logo:

ApplePay is currently integrated into the payment page. This option simply displays the logo along with the payment methods.

Configuration du compte

Production

Clé API ⓘ
.....
Reçue lors de votre inscription

ID du marchand ⓘ
BNP_...EUR_t
Reçue lors de votre inscription

Activé ☒

The elements are only saved when the user clicks the save button

Payment Method Configuration

You can now select the different payment methods to activate on your store.

A tab labeled « **Payment Methods Configuration** » appears just below « **Account Configuration** ». Click on it to open the section and configure your payment methods:

- ✓ Configuration des moyens de paiement

Organisation des moyens de paiement

Choix du moyen de paiement sur le site marchand

Libellé de paiement

Paiement par carte bancaire test

Choisir le mode d'affichage

Redirection

Liste des moyens de paiement



Personalisation

Afficher le logo sur la page de paiement

https://weplus-client-bnpparibas-001.francecentral.cloudapp.azure.com/recette_client/pho82/axepta_wordpress_refonte_001/wp-content/uploads/2025/10/BNPP_AXE.BL

Afficher le récap du panier Afficher le détail de l'acheteur 

Afficher l'adresse de livraison 

Afficher l'adresse de facturation

Afficher un titre personnalisé ☐

Afficher un texte personnalisé ☐

In the Subscriptions section, turn on Pay by subscription



Please note: the subscription will only work if the store is properly configured to run automatic renewals (CRON). If you don't have it, contact your integrator/support.

Feature Configuration

Click on « **Feature Configuration** » to open the dedicated section. You will find the option to choose « **payment capture mode** », allowing you to define how transactions will be processed.

Capture Method

This option allows you to choose the payment capture method:

- **Automatic (J)** => Payment will be automatically captured at midnight.
- **Deferred (J+x)** => You can choose the delay before capture (delay in hours: integer between 1 and 696. Example for 2 days: enter 48)
- **Manual Capture** => Manual capture is performed manually by the merchant through a configuration in the back-office.

Configuration des fonctionnalités

Les modes de capture ⓘ

Mode de capture

Automatique ▼
Automatique
Manuelle
Différé

Activation of Automatic Capture:

When automatic capture is selected, payment flows are automatically captured.

Mode de capture

Automatique ▼

Activation of Deferred Capture:

Deferred capture is configured with a number of hours before the capture is to be performed.

Mode de capture

Différée ▼

Nombre d'heures avant la demande de capture

1



Important : Perte de l'authentification au bout de 7 jours et l'autorisation au bout de 29 jours

No action is required by the merchant to perform the capture. It is confirmed by a return flow (IPN).

Activation of Manual Capture:

In the merchant configuration menu, scroll down to the "Capture" field and select "Manual Capture."

Les modes de capture ⓘ

Mode de capture

Manuelle

⚠ Important : Perte de l'authentification au bout de 7 jours et l'autorisation au bout de 29 jours

Activer les notifications ☒

Adresse e-mail à notifier

exemple@domaine.com

Cette adresse recevra une notification au bout du 6ème et 28ème jour.



Warning : Without action from the merchant, the transaction will not be processed by the bank. Capturing a transaction beyond the 7th day results in the loss of the 3DSecure guarantee. Beyond the 29th day, the authorization granted by the issuer will no longer be valid. It is therefore preferable to capture operations before these deadlines.

To manually capture a transaction, follow these steps:

1. Go to **WooCommerce > Transactions** from your WordPress dashboard.
2. You will see the list of transactions that have been made.
3. When you hover over a line corresponding to a transaction that has not yet been captured, a blue **"Capture"** button will appear below that line.
4. Click this button to perform the payment capture.

Once the capture is complete, the transaction status will be updated to reflect the action.

WordPress

En ligne

3

Créer

Codes promo

Rapports

Réglages

État

Extensions

Produits

Paiements 1

Statistiques

Marketing

Apparence

Extensions 1

Comptes

Outils

Réglages

Loco Translate

192

VISA

#329

191

+ 10,00 €

SUCCESS

CAPTURE_PAYME
NT

18 septembre
2025 19h47

☐

191

VISA

#329

191

+ 10,00 €

SUCCESS

SIMPLE_PAYMENT

18 septembre
2025 19h43

☐

190

MasterCard

#328

190

+ 10,00 €

SUCCESS

SIMPLE_PAYMENT

18 septembre
2025 19h42

☐

189

AMERICAN EXPRESS

#327

189

+ 10,00 €

SUCCESS

SIMPLE_PAYMENT

18 septembre
2025 19h31

☐

187

MasterCard

#325

187

+ 10,00 €

SUCCESS

SIMPLE_PAYMENT

18 septembre
2025 17h08

Détails

Capture

Annulation

Supprimer

☐

ID

Brand

Commande

Référence

Montant

Statut

Type de transaction

Date

Actions groupées

Appliquer

190 éléments

<<

<

1 sur 10

>

>>

Manual Capture Notifications Notifications are displayed during the manual capture attempt of a payment to keep you informed of the operation status:

1. **Successful Capture:** A notification informs you that the capture was successfully completed.
2. **Already Captured:** If the transaction has already been captured, an alert indicates that the capture cannot be redone.
3. **Failed Capture:** In case of capture failure, a detailed notification explains the reason for the problem and guides you through the steps to follow.

These notifications allow you to precisely track the status of each transaction and act accordingly.

Creation of subscription products

In WooCommerce "All Products". Open the product to be sold as a subscription (or create a new one)

In the "Subscription settings options" block, check: "Activate subscription for this product"

Once enabled, you can configure the following settings:

Billing frequency

- Interval: the number (e.g. 1, 2, 3...)
 - Frequency: Days / Weeks / Months / Years
-

Examples:

- 1 + Month billed every month
- 2 + Weeks billed every 2 weeks

Duration (number of occurrences)

- Number of occurrences = number of times the customer will be charged.
- Example: 3 3 payments in total (depending on the frequency chosen)

Amount

- Subscription price (before tax): amount charged each period

Register/update the product.

Dashboard

A new column titled "Capture Status" has been added to the order list in WooCommerce.

This column indicates whether the payment transaction has been captured or not. If the capture has not yet occurred, the time elapsed since the capture request will be displayed.

WordPress **En ligne** 3 0 + Créer Bonjour, Agiltoo

WooCommerce

Accueil 3
Commandes 27
 Transactions
 Clients
 Codes promo
 Rapports
 Réglages
 État
 Extensions

Produits
 Paiements 1
 Statistiques
 Marketing
 Apparence
 Extensions 1
 Comptes
 Outils

Commandes

Activité Terminer la configuration

Commande	Date	État	Statut de la capture	Total	Origine
#351 User Weplus	il y a 2 heures	Attente paiement	-	10,00 €	Direct
#350 User Weplus	il y a 2 heures	En cours	Capturé	10,00 €	Direct
#349 User Weplus	il y a 2 heures	En cours	Capturé	50,00 €	Direct
#348 User Weplus	il y a 4 heures	Échouée	-	10,00 €	Direct
#347 User Weplus	il y a 4 heures	Capture paiement e...	Non Capturé (4h)	10,00 €	Direct
#340 User Weplus	25 Sep 2025	En cours	Capturé	10,00-€ 2,00 €	Direct
#339 User Weplus	22 Sep 2025	Annulée	-	10,00 €	Direct
#331 User Weplus	22 Sep 2025	Remboursée	Non Capturé (29 jours)	10,00-€ 0,00 €	Direct

Additionally, a new status "Pending Payment Capture" has been added to the WooCommerce order statuses. This status is only assigned to orders for which the payment capture has not yet been completed. It clearly differentiates orders awaiting capture from those whose payment has already been finalized.

Capture paiement en attente
DEMO Axepta BNP Paribas (Paiement accepté)
TEST Axepta BNP Paribas (Paiement accepté)
TEST Axepta BNP Paribas (Paiement en erreur)

Refund / Cancellation

Refund

1. Go to **WooCommerce > Orders** and click on the order you wish to refund.
2. On the order page, you will find the relevant information about the order.
3. You will see a **"Refund"** button. Click on it to open the refund section.
4. Once the section is open, you can enter the **"refund amount"** as well as the **"refund reason"** which is optional.
5. After filling in the fields, click on **"Refund X.XX € with Axepta BNP Paribas"** to proceed (X.XX is the entered refund amount) with the refund. The refund will be processed if the order has already been captured.

Article	Prix	Qté	Total
 Basket	10,00 €	× 1 0	10,00 € 0

Restocker les articles remboursés:

☒

Montant déjà remboursé:

-0,00 €

Total disponible pour le remboursement:

10,00 €

?

 Montant du remboursement:

?

 Motif du remboursement

(facultatif) :

Annuler

Rembourser 5,00 € manuellement

Remboursement 5,00 € via Acepta BNP Paribas

Full Refund

For a full refund, the amount (subtotal) is displayed, and you simply need to leave the predefined values blank and confirm (Refund Offline).

Partial Refund

For a partial refund, you need to adjust the field values. The "Adjustment Fee" field allows you to modify the amount to be deducted from the refund. For example: Subtotal = 45, Adjustment Fee = 15, clicking on "Update Totals" results in a refund of 30 for the buyer.

Cancellation

If the transaction has not yet been processed by the bank (status "processing" when clicking on the order ID), cancellation is possible via « **WooCommerce > Transactions** ».

Cancellation

To cancel an order whose payment has not yet been captured, follow these steps:

1. Go to **WooCommerce > Transactions**.
2. Search for the transaction associated with the order number you wish to cancel, and ensure that payment capture has not yet been completed.
3. Once the transaction is located, click the **"Cancel"** button to cancel the order

☐	187	Détails Capture		#325	187	+ 10,00 €	SUCCESS	SIMPLE_PAYMENT	18 septembre 2025 17h08
		Annulation							
		Supprimer							

Logs

Logs are always enabled. To view or download them, go to « **WooCommerce > Status > Logs** » and select the log « **axapta-bnpp** ». On the next page, you can view the logs and download them by clicking the « **Download** » button.

État

Activité Terminer la configuration

Options de l'écran Aide

État du système Outils **Journaux** Actions planifiées 2

Parcourir | Réglages

Parcourir les fichiers de journal

Rechercher dans ces fichiers Recherche

Actions groupées Appliquer Toutes les sources Filter 8 éléments

☐	Source	Date de création	Date modifiée	Taille de fichier
☐	axapta-bnpp	2025-10-20	2025-10-20 12:28:48	716 o
☐	axapta-bnpp	2025-10-19	2025-10-19 23:59:35	1 Ko
☐	axapta-bnpp	2025-10-18	2025-10-18 20:30:08	1 Ko
☐	fatal-errors	2025-10-18	2025-10-18 18:05:25	2 Ko
☐	axapta-bnpp	2025-10-17	2025-10-17 23:36:57	358 o
☐	axapta-bnpp	2025-10-16	2025-10-16 20:51:13	2 Ko
☐	wc-image-regeneration	2025-10-16	2025-10-16 15:48:37	2 Ko

État du système Outils Journaux Actions planifiées

Parcourir | Réglages

Vue du fichier de journal axapta-bnpp-2025-10-19 Téléchargement Supprimer définitivement

1	2025-10-19T00:07:47+00:00	Info	[INFO] Aucune commande à vérifier pour les transactions manquantes
2	2025-10-19T00:07:47+00:00	Info	[INFO] Aucune commande en attente à nettoyer
3	2025-10-19T15:34:54+00:00	Info	[INFO] Aucune commande à vérifier pour les transactions manquantes
4	2025-10-19T15:34:54+00:00	Info	[INFO] Aucune commande en attente à nettoyer
5	2025-10-19T16:29:05+00:00	Info	[INFO] Aucune commande à vérifier pour les transactions manquantes

Subscription table

In the WooCommerce Subscriptions tab, you will find the list with:

- The initial order
- The customer
- The product
- periodicity
- The last execution
- the next execution

- status (e.g., Active)



Tip: If you want to quickly check that a subscription is "running", check the Next Run (it should be in the future).

On each subscription line, an "Action" menu allows you to carry out management operations.

Stop a subscription

Action: *Stop a subscription*

Effect:

- The subscription goes to **stop** (there will no longer be automatic renewal).
- The customer **will no longer be charged** from that point forward.

Refund a transaction without breaking the subscription chain

Action: *Refund a transaction without breaking the subscription chain*

Effect:

- You refund **the last transaction** (a payment) related to the subscription,
- **without stopping the subscription:** the next renewals remain scheduled and will continue.

Front Office

Checkout Page Display

Paiement par carte bancaire

Payer avec carte

Payer avec PayPal

Résumé de la commande	
1 Beanie with Logo 20,00 € 18,00 € This is a simple product.	18,00 €
Ajouter des codes promo	
Sous-total	18,00 €
Total	18,00 €

The payment methods are displayed in a block-specific frame.

Additional payment methods are accessible by selecting "More payment options," which only appears when applicable.

Checkout Page Display in Redirection Mode

AXEPTA
BNP PARIBAS

AXEPTA
BNP PARIBAS

Français

← Annuler

Marchand	AXEPTA PRODUCT TESTING
Référence commande	128
Référence facture	WordPress Cart N°236
Adresse de livraison	Custom texte
Montant total	18,00 EUR

Payez par carte

Numéro de carte

4111 1111 1111 1111

Date d'expiration

12/29

Code de sécurité

Titulaire de la carte

Test

Payer 18,00 EUR

Transaction sécurisée par

AXEPTA
BNP PARIBAS

Certification PCI DSS

VISA
ID Check

Confirmation Page display

AXEPTA
BNP PARIBAS

AXEPTA
BNP PARIBAS

Français

Marchand

AXEPTA PRODUCT TESTING

Référence commande

128

Référence facture

WordPress Cart N°236

Adresse de livraison

Custom texte

Montant total

18,00 EUR

✓

Votre paiement a été accepté

Vous pouvez conserver ce ticket avant de fermer la fenêtre de votre navigateur

Paieement

Identifiant unique de transaction	128
Référence du paiement	00000000236
Date de la transaction	14.11.2025 15:26:09
Méthode de paiement	Carte
Marque	VISA
Numéro de carte	411111XXXXXX1111
Numéro d'autorisation	304625

Continuer

Customer Account

Orders and subscriptions display an Axepta block in the customer area.