

First steps with AXEPTA BNP Paribas



AXEPTA BNP PARIBAS

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1. Emails received after subscription

After subscribing to the Axepta BNP Paribas Online 2.0, two emails are sent.

1.1. Welcome email

All contacts provided during the subscription receive a welcome email.

This email contains:

- The links to the online documentation
- The access link to the Axepta Backoffice
- The information regarding the bank deposit
- [The helpdesk contact details](#)

1.2. Email for Backoffice access (administrator contact)

A second email is sent **only** to the administrator contact defined during the subscription.

This email contains:

- Login credentials for the Backoffice



Only the administrator contact receives these initial accesses.

2. Access the Axepta BNP Paribas Backoffice

1. Click on the Axepta BNP Paribas Backoffice link provided in the Welcome email
2. Log in with the credentials received by email (administrator contact)
3. You access your Pay by Link management space



Access to Backoffice: <https://backoffice.axepta.bnpparibas/>

3. Features available in the Backoffice

3.1. Manage Transactions

From the Backoffice, you can:

- View all your transactions
- Access payment details and statuses
- Search and filter transactions



Associated documentation: [Transaction management](#)

3.2. Dashboard

You will have visibility over:

- Key metrics
- Analysis of your operations and trends



Associated documentation: [Dashboard](#)

3.3. Fraud Prevention

Velocity rules and manual actions leading to:

- Blacklisting or whitelisting of BINs and cards
-  Blacklisting or whitelisting of card origin countries or IP addresses



Associated documentation : [Fraud Prevention](#)

3.4. Manage Users

Administrators can:

- Create new users
- Define access rights
- Modify or deactivate existing accounts



Associated documentation: [User management](#)

3.5. Access Technical Keys (API & HMAC)

To integrate Axepta BNP Paribas Online 2.0 with your e-commerce site, the Backoffice allows you to:

- View your API key
- View your HMAC key

These keys are necessary for:

- Securing exchanges
- Connecting your site to the Axepta Online payment solution



Associated documentation: [Key management](#)

Do you use a BNP Paribas AXEPTA plugin?

You can benefit from our AXEPTA BNP Paribas plugins for the following CMS : Prestashop, WooCommerce, Magento. Please find below the links to purchase our plugins :

- Prestashop

<https://addons.prestashop.com/fr/paiement-carte-wallet/50069-axepta-bnp-paribas.html>

[Axepta BNP Paribas Prestashop 1.6](#)

[Axepta BNP Paribas Prestashop 1.7.5 & 1.7.6](#)

[Axepta BNP Paribas Prestashop 1.7.7 à 8.2.X](#)

- WooCommerce

[Axepta BNP Paribas WooCommerce de 5.7 à 9.7.X](#)

- Magento

[Axepta BNP Paribas Magento 2](#)

Once the plugin is purchased, you need to send the invoice (proof of purchase) to BNP Paribas assistance (bnpparibas@computop.com) and receive the activation key that allows you to activate and configure the plugin.

Installation and configuration guides for the plugins are available via the following links :

- [Prestashop](#)
- [WooCommerce](#)
- [Magento](#)