Magento 2 (from 2.3 to 2.4.8)

Version upgrades

We strive to bring the best quality to our modules and we invite you to use the latest version to benefit from it.

CMS versions	Module version
2.3 to 2.4.8	1.5.6

Latest changelogs :

24/07/2024 : Updates with fixes and new features have been made to the latest version of the Magento2 module for Axepta BNP Paribas

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Introduction

AXEPTA BNP Paribas allows you to accept payments using different payment methods. Each of them offers different possibilities, through an ecommerce platform, such as:

- One-off payment
- One-click payment
- · Recurring payment.

Prerequisites

Compatibility with PHP versions :

The plugin supports versions from 2.3.X to 2.4.8



NB: please note that the plugin is not compatible with Magento Cloud.

Installation of the plugin

To install the plugin, you need to follow the following steps: Download the zip file and extract it.

- Go to the root file of your website.
- Create the following new folders:

app/code/Bnpparibas app/code/Bnpparibas/Axepta

- Copy all the content of the extracted file in the folder: "app/code/Bnpparibas/Axepta".
- Go back to the root file of your website and launch the following commands:

php bin/magento setup:upgrade php bin/magento cache:clean php bin/magento cache:flush

Global configuration of the plugin

The different functionnalities of the plugin are displayed on the left side of the backoffice. To start the configuration of the module, you need to click on "AXEPTA".

Î	Axepta BNP $ imes$	m(s) have been scheduled for update.
	Paribas	
DASHBOARD		
\$	Setup Axepta BNP Paribas API	
SALES	Axepta Payments configuration BNP Paribas	
CATALOG	Manage Recurring Payment List	
CUSTOMERS	Transaction	
		d of your business' performance, using our dynamic product
MARKETING		
CONTENT		
REPORTS		
STORES		
AXEPTA BNP PARIBAS		ltems
¢		1
SYSTEM		1
		2
& FXTENSIONS		1

To create the configuration of a new account, click on the link"Axepta Payments configuration BNP Paribas":

	Axepta BNP × Paribas		
DASHBOARD			
\$	Setup Axepta BNP Paribas API		
SALES	Axepta Payments configuration BNP Paribas	d of your business' performance, using our dynamic p	roduct, order, and cu
	Manage Recurring Payment List		
CUSTOMERS	Transaction		
CONTENT			
REPORTS		ltems	Total
<i>7</i> 75		1	€39.00
STORES		1	€22.00
AXEPTA BNP PARIBAS		2	€56.00
*		1	€34.00
SYSTEM		1	€5.00
FIND PARTNERS & EXTENSIONS			
Configurati	on paiements Axepta		

CONFIGURATION PREMEMTS AREPTA

Then, click on the button "Add new Merchant Account" to add information about the new merchant.

You also need to import the XML file (that you will find in the .zip file downloaded) by clicking on the "import XML" button.



Fulfill the following fields of the form with the information provided by mail:

1 - Front office label : this represents the field you want to customize for your customers to pay. Example : "Pay with AXEPTA BNP Paribas"

0

00220

- 2 MID (Merchant ID) : Sent by BNP Paribas assistance.
- 3 Password : Sent by BNP Paribas assistance.
- 4 Hmac key : Sent by BNP Paribas assistance.
- 5 Activation key : Sent by BNP Paribas assistance after the receiving the merchant's plugin invoice.
- 6 Authorized countries
- 7 Enable / disable account
- 8 Default shop

AXEPTA BNP PARIBAS MERCHANT ACCOUNT	Account Activation	
Account Configuration	Front Office label *	Pay by credit card DEMO
Paygate configuration		This field will display the payment method name for yours customers.
Activation du compte		
Mid *	Soyez vigilant en modifiant ce champ, cela affect	era toute votre configuration de compte
Mot de passe 🚸		
wor de passe *	Soyez vigilant en modifiant ce champ, cela affect	era toute votre configuration de compte
Clé HMAC *	Soyez vigilant en modifiant ce champ, cela affect	era toute votre configuration de compte
Clé d'activation *		
		.it.
Pays *	TOUS - Autoriser tous les pays AND - Andorre ARE - Émirats arabes unis AFG - Afghanistan ATG - Antigua-et-Barbuda AIA - Anguilla ALB - Albanie	
	ARM - Armenie AGO - Angola ATA - Antarctique Vous devez entrer et sauvegarder un pays pour a	ریت accéder à la configuration des moyens de palement
Statut *	Désactivé v Activer ce compte en front office.	

Configuration de la vue boutique	
Vue *	Default Store View - default

You can, now, choose the different payment methods you would like to allow in your shop.

The tab "Paygate Configuration" will appear on the left side of the screen below "Account configuration".

COMPTE MARCHAND AXEPTA	Activation du compte	
Configuration du compte	Mid *	BNP_Quadra_tobr_EUR_t SNP_over selected ex observations affectives to zervation de romore
Configuration des moyens de paiement	Mot de passe *	•••••
		Soyez vigilant en modifiant ce champ, cela affectera toute votre configuration de compte

The payment methods which are displayed are the ones corresponding to your activation key.

Payment methods which are in grey don't belong to your offer, you can visualize your complete offer to see what does your e-commerce platform features.

AXEPTA MERCHANT ACCOUNT	CB/VISA/Mastercard	Yes 💌
Account Configuration	AMEX	Yes 💌
Paygate configuration	Sofort	No 💌
	Klarna	Yes 💌
	Paypal	Yes 🔻
	Alipay	Yes 🔻

Some payment methods can be disabled when the countries where they are authorized are not enabled in the backoffice. To enable one or many countries, you should click on the tab "Stores" > "Configuration" > "General" and enable the needed countries by selecting them.

ົົ	Task "Rule processing: 2": 1 item(s) have been scheduled for update.		1
DASHBOARD	Configuration		
\$ SALES	Scope: Default Config •		
CATALOG			-
CUSTOMERS	GENERAL	Country Options	
MARKETING	General	Default Country France +	J
CONTENT	Web	Allow Countries Intercent Allowone Allowone	1
	Currency Setup	Algeria American Samoa	
STORES	Store Email Addresses	Andorra Antola	
	Contacts	Anguilla Antoretica	
PARIBAS	Reports	Antigua & Barbuda	,
SYSTEM	Content Management	Argennina	- v0
FIND PARTNERS & EXTENSIONS	New Relic Reporting	Zip/Postal Code is Optional for [[rotai]] Afghanistan	

You will have to use the "Axepta" button to go back to the payment methods configurations.

You can now configure other account options:

Currency :

The currency is provided by the activation key. This data can't be modified. It appears only as an information for the account management.

You should enable the currency in advance in the backoffice. To do so, you need to go to the menu "Stores" > "Configuration" > "Currency Setup" and enable the preferred currencies by selecting them.

Display mode :

Displaying the payment page can be done in two ways :

- Redirection => External redirection of the user towards the payment page.
- IFrame => Displaying the payment page on an iFrame.

3DSecure and exemption management :

The 3DSecure is still activated on your store, you can nevertheless activate the "Exemption request" option which will allow you to request an authentication exemption for the cardholder during a simple payment on your merchant site.

To enable exemption requests, please select "Yes" in the "Exemption request" box to disable please select "No"

	BNP_DEMO_AXEPTA		← Back Dele	ete Save Merchant Acco	unt Save and Continue Edit
CASHBOARD		Currency	EUR		
\$ SALES		Dirolse Hathad	Currency will be come after registration of your activation key		
CKTALOG		Display Method	Redirect => External redirect to the payment page. Ifsame => Payment page rendering to the store		
CUSTOMERS		3DSecure exemption request *	No ¥		
			Yes IN The use of 3D Secure authentication protects the merchant against the cardholder dispun request of exemption of authentication by the merchant, the latter loses this transfer of respons (for more details: Transfer of responsibility and 3D-Secure Matrices - Documentation Avepta BNF	te reason for non-payment. In case of sbility in the majority of the cases. P Paribas - Axepta)	
CONTENT		Amount			
REPORTS			Maximum amount for exemption requests		

If you wish to activate exemption requests you must then fill in the "Amount" box which corresponds to the maximum amount that will trigger an exemption r equest. Above this amount, the exemption request will not be triggered.

Ŵ	BNP_DEMO_AXEPTA				← Back	Delete	Save Merchant Account	Save and Continue Edit
DASHEGARD			Currency	EUR Currency will be come after registration of your activation key				
SALES CATALOG		Disp	play Method	Redirect Redire				
CUSTOMERS	[3DSecure exempt	tion request 🔹	Yes •				
MARKETING				Yes => The use of 3D Secure authentication protects the merchant a request of exemption of authentication by the merchant, the latter li (for more details: Transfer of responsibility and 3D-Secure Matrices	gainst the cardhold oses this transfer of Documentation Ax	er dispute reason responsibility in t epta BNP Paribas	for non-payment. In case of he majority of the cases. - Axepta)	
CONTENT			Amount					
REPORTS				Maximum amount for exemption requests				

Attention : Please note that the use of 3D Secure authentication protects the merchant against the reason for unpaid invoices "holder dispute". In the event of a request for exemption from authentication by the merchant, the latter loses this transfer of responsibility in the majority of cases (For more details: Liability shift and 3DS Matrix - Documentation Axepta BNP Paribas - Axepta). This is a request for exemption, this does not mean that it will be granted systema tically by the issuer of the cardholder's card. Exemption requests only work with transactions paid in Euro.

	Paiement en ligne	
Numéro de dossier* :	Adresse e-mail* :	
Nom :	Montant* (uniquement la valeur, pas de symbol €) :	
Prénom :	Commentaire :	
Dénomination sociale :	Numéro RCS :	
Numéro SIRET :		
	CONTINUER	
Known error: Since switching to 3DSV2, it i	imperative to send the parameter "BillingAddress" to Axepta to make a pa	yment.
his parameter contains the following data:		
City Country Billing Address 1		

One click payment:

This option enables one click payment by saving the payment methods data in the user's account.

Subscription :

This option enables the subscription payment.

Capture methods

This option allows you to choose the capture mode you prefer :

- Automatic => Capture at the end of the day
- deffered => After a defined time. If you choose this option you can also define the time limit before the capture (time limit in hours : number between 1 and 696)
- Manual capture : Follow the detailed explanations below

Enabling Manual Capture

From the merchant configuration menu, scroll down to the "Capture" field and select "Manual Capture".

Oneclick payment active	Yes • Enable the one-click payment in the front office. •
Recurring payment active	Yes Enable the recurring payment in the front office
Capture Mode	Manual capture Image: Capture payment (by default) Automatic capture payment (by default) transaction beyond the 7th day results in the loss of collateral associated with thorization granted by the issuer will no longer be valid. It is therefore Manual capture P

Attention : Without action of the merchant, the transaction will not be returned to the bank. Capturing a transaction beyond the 7th day results in loss of collateral associated with 3DSecure. After the 29th day the authorization granted by the issuer will no longer be valid. It is therefore preferable to capture operations before these deadlines.

Changing the display of the control orders :

Two columns have been added in the command table: one to know what type of capture was used for the command (automatic, manual or deferred), and another to know if the payment was captured from the Magento back office. A capture made on the Axepta back-office does not result in the update of this command panel but an alert is proposed in the event of an attempt on a transaction already captured (see alert notification).

						Create New Order
				० ▼ ⊙	★ ▲ 50	•
al d)	Status	Action	Allocated sources	Capture Type Axepta	Capture by Axepta * from magento	Braintree Transaction Source
	Processing	View		Capture : manual	Yes	
	Processing	View		Capture : timed : 2023-05- 10 10:57:22	Yes	
	Processing	View		Capture : manual	Yes	
	Processing	View		Capture : auto	Yes	
	Processing	View		Capture : manual	Yes	
	Processing	View		Capture : manual	Yes	

Deferred captures are marked "Capture: timed" followed by the date and time the capture was made.

To capture manually your transaction :

To capture a payment manually, the order must be billed. Go to the page of an order to be billed and click on "Invoice".

#000000094			Q 💋	1 admin -
	← Back Cance	I Send Email Hold Invoice SI	hip Reorder	Edit
ORDER VIEW	Order & Account Information			
antinemation	Order # 000000094 (The order confirmation email is not sent)	Account Information		

Then select "Capture online" to manually capture the order when the invoice is issued.

Invoice Totals	
Subtotal	€34.00
Shipping & Handling	€0.00
Grand Total Amount	€34.00
Capture Online Capture Online Capture Offline Not Capture e	
	Submit Invoice

Capture online : The online capture from the Magento 2 back office will connect to the axepta back office. The status of the transaction is automatically synchronized between the two back offices.

Offline capture : Offline capture will simply generate the invoice and mark the order being processed, which means that the amount has been received manually.

Not capture : It is there for information purposes to indicate that there was no capture on the order. This can be used in the case of non "capturable" orders for free orders or paid by check.

Partial Capture :

You can capture only part of the order if it has multiple items by changing the quantities in the column. In this case, delivery charges will always be captured on the first invoice. For the next payment catches of this same order, delivery costs will not be counted.

Alert Messages :

If attempting to bill an order where payment has already been captured, an alert message "Order has already been captured" will appear at the top of the page as follows :

#00000084							a 🕫	1 admin •
		← Back	Login as Customer	Send Email	Credit Memo	Hold	Ship	Reorder
A The order has already been captured from Axepta.								
 The invoice has been created. 								
ORDER VIEW	Order & Account Information							

Notifications have also been added when the capture has already been completed, as well as when a payment has not been captured for more than 7 days. The update is done once a day.

These notifications are visible by clicking on the icon at the top right of the screen :

Not	ifications				Q 🔊 T view -
Acto	ų ×	13 records found		20 • per page	< 1 of1 >
	Severity	Date Added 1	Massage		Actions
	CRITICAL	jun 13, 2023, 11.44.52 AM	Avegata index January Lagoured Onder #000000004 Aves already been Lagoured from Avegata.		Read Details Mark as Read Remove
	CRITICAL	jun 13, 2023, 9:07:40 AM	Avegata index almady captured Onder #000000145 has almady been captured from Avegata.		Read Details Mark as Read Remove
	CRITICAL	Jun 8, 2023, 4/0316 PM	Avegata index January Logitured Onder #000000142" Ass already been Lagitured from Avegata.		Read Details Mark as Read Remove
	CRITICAL	Jun 7, 2023, 5:44:25 PM	Avepta index almady captured Onder #000000141 has almody been captured from Avepta.		Read Details Mark as Read Remove
	CRITICAL	Jun 7, 2023, 5-2815 PM	Avepta order almady captured Order #000005143 has already been captured from Avepta.		Read Details Mark as Read Remove
	CRITICAL.	Jun 7, 2023, 4:55:00 PM	Avegts order already captured Order #00000(13) has already been captured from Avegta.		Read Details Remove

Logs :

This option enables logs in order to share data with the support in case of issues.

Configuration du compte	
Devise	EUR La monnaie sera reçue après l'enregistrement de votre clé d'activation
Méthode d'affichage	Iframe • Redirection => redirection externe vers la page de paiement. Iframe => Affichage de la page de paiement sur la boutique
Activer le paiement en un clic ★	Oui
Activer le paiement par abonnement ★	Oui Activer le paiement en abonnement en front office.
Mode de capture	Capture automatique du paiement (par défaut) Délai en heures avant la capture (nombre entier compris en 1 et 696)

Your account is now configured.

You can configure as many accounts as your contract allows you to.

To add another account, you need to go to "Axepta payment configuration" and do the exact same manipulations.

The list of accounts will be updated after every new entry.

The render of the checkout page

🔾 LUMA	Search entire store	here Q 👹
Shipping Review & Payments		
ayment Method	Order Summary	
WITH AXEPTA BNP PARIBAS	Cart Subtotal Shipping Free Shipping - Free	22,00 €
alkane alkane 123 RUE DU TEST PARIS, 75000 France 0102030405	Order Total 1 Item in Cart	22,00 €
CB/VISA/Mastercard	Argus All-Weather ia Qty: 1 22,00 € View Details ∽	ink
PayPal PayPal	Ship To: alkane alkane	đ
AMEX	123 RUE DU TEST PARIS, 75000 France	
SEPA Direct debit	Shipping Method:	Ø
Paysafecard Paysafecard paysafecard paysafe	Free Shipping - Free	
	Place Order	

Payment methods are displayed on a framework for 6 proposals. Additional payment methods can be accessed by selecting "More payment options", which only appears if necessary. The "One-click" option is activated here to offer the registration of the card of the user.

The rendering of a redirected payment page

my store	75 4.7	AXEPTA BNP PARIBAS				select your language:	English	\$
YOUR ORDER MWZA4PAPO SHOPPING CART Total number of items : 1 x Pull imprimé collibri SHIPPING TO KARK KANE 123 RUE DU TEST 124 RUE DU TEST 124 RUE DU TEST	1	Pleas	e enter your car	rd data:	0			
Cancel and	TOTAL AMOUNT 34.46 EUR	PCI DSS certified	Pay Verifieday Visa	ion secured by 💽 🛣	Stercard coureCode			
		© BNP PARIBAS						

The rendering of an iFrame payment page

C LUMA C C C C C C C C C C C C C C C C C C C	Search entire stor	re here Q jg
Payment Method	Order Summary Cart Subtotal Shipping Flat Rate - Eixed	64,00 € 5,00 €
Pay by credit card	Order Total	69,00€
testeur testeur 123 rue du test Paris, 75000 France 0102030405	1 Item in Cart Grayson Crewneck S Qty: 1 64,00 € View Details ∽	weatshirt
	Ship To:	ø
Veuillez ne pas actualiser la page avant d'avoir effectué le paiement.	Place Order testeur testeur 123 rue du test Paris, 75000 France 0102030405 Shipping Method: Flat Rate - Fixed	1

Payment modes configuration

One-off payment

To enable the one-off payment, go to "Stores" > "Configuration" > "Sales" > "Payment Methods" > "Axepta" and check "Yes" button.

Ŵ	Configuration		Save Config
	Checkout		
\$ SALES	Shipping Settings		
CATHLOS	Multishipping Settings		
	Delivery Methods		
-	Google API	Check / Money Order	
	Payment Methods	 Bank Transfer Payment 	
сомточт н .	3D Secure	 Cash On Delivery Payment 	
	SERVICES		
570655	ADVANCED	 AXEPTA Axepta BNP Paribas - Connector Version: 1.5.7 Payments have never been so easy. Optimize check-out process, boost Payments have never been so easy. Optimize check-out process, boost 	your sales and bring the best Close symmetric methods.
ADEPTA ENP IMRIBAS		Field Freedow Research	
SISTEM		Enable Standard Payment (secure) Yes	*
HIND MAITNEIS & EXTENSIONS		XMI Version 2.2.0 Ignored Import data XXII, versi	on

One-click payment

This functionnality allows your customers to save their payment methods data so that they can pay faster the next time.

You need to make sure that this functionnality is enabled in your account configurations, to do so, go to "Axepta" > "Axepta Payments configuration BNP Paribas" > Select your MID and click on "Edit" in the "Action" column. > "check the « Oneclick payment active » button

Currency	EUR
	Currency will be come after registration of your activation key
Display Method	Redirect 💌
	Redirect => External redirect to the payment page. Iframe => Payment page rendering to the store
3d secure active 🦸	k No V
	Enable the 3d Secure feature.
Oneclick payment active 🦻	⊬ Yes ▼
	Enable the one-click payment in the front office.
Recurring payment active 🚽	* Yes 👻
	Enable the recurring payment in the front office
	S40 S429 - 20

The user will be able to manage his cards in his personal account via "My saved cards" (Front-office view)



Subscription

Enable/disable subscriptions

Go to "Axepta" > "Axepta Payments configuration BNP Paribas" > Select your MID and click on "Edit" in the "Action" column. > "check the « Recurring payment active » button

Activer le paiement par abonnement * Oui Activer le paiement en abonnement en front office.						
Activer le paiement en abonnement en front office.	Activer le paiement par abonnement 🔸	Oui	•			
		Activer le	e paiemer	nt en abon	inement e	n front office.

Configuration

When the « Subscription » option is enabled, it's possible to configure items which will be paid by subscription.

To do so, you will need to configure every item that accepts subscriptions: Go to « Catalogue » > « Products » > Search by name of the item that you would like to configure as subscription by clicking on its name.

To pay for a subscription product, it is mandatory to have a customer account. For guest mode customers who have a subscription product in their cart, the creation of a customer account is requested before making the payment.

On the product sheet, you need to go to "Axepta recurring data options" and fulfill the different fields :

Ŵ	Push It Messenger Bag	
DASHBOARD	Axepta recurring data options	
\$ SALES	Туре	Subscription Payment 💌
CATALOG	Periodicity	2 Day ×
CUSTOMERS	Interval occurence	3 2
	Recurring amount 💋	J 35.00

You can now configure the item :

- Type : indicates if the item will be paid by subscription or standard payment.
- Periodicity : indicated the type of subscription (monthly or daily)
 Interval occurrence : Number of times that the payment will be proceeded. If this value is not filled, the occurrence is unlimited.
- Recurring amount : Indicated the amount of the item in subscription, so this value can be different from the initial price of the item. This value represents the value that will be withdrawn in the future transactions.

Subscriptions management

You can preview all the subscriptions in the tab "Axepta" > "Manage Recurring Payment List »



You will find the following data for every transaction:

- Subscription ID
- Order ID
- Client ID du client •
- Product ID
- Associated transaction ID
- Subscription status
- Periodicity
- Date of the last payment proceeded

- Date of the next paymentSubscription amountAction column

Rec	urring	g Paymen	it List							Q 🔎	💄 admin 👻
									Filters	➔ Default View ▼	🕻 Columns 👻
Searci	n by keywo	vrd		Q							
Action	1S		 53 records found 	1					100 💌 per pa	ge < 1	of 1 >
	ID †	Order ID	Customer ID	Product ID	Transaction ID	Status	Periodicity	Last schedule	Next schedule	Recurring price	Action
	53	00000387		abonnement hebdo	163	Active	Every 7 Day	2020-07-17 08:27:26	2020-07-24 08:27:26	0.20	Select 💌
	52	00000363		Push It Messenger Bag	156	Inactive	Every 2 Day	2020-07-10 09:38:33	2020-07-12 09:38:33	35.00	Select *
	51	00000361		Push It Messenger Bag	155	Inactive	Every 2 Day	2020-07-10 09:34:01	2020-07-12 09:34:01	35.00	Select 💌
	50	00000360		Push It Messenger Bag	154	Inactive	Every 2 Day	2020-07-10 09:32:28	2020-07-12 09:32:28	35.00	Select *
	49	00000358		Push It Messenger Bag	152	Inactive	Every 2 Day	2020-07-10 08:03:11	2020-07-12 08:03:11	35.00	Select 🔻
	48	00000346	anopia test	test remboursement abonnement	143	Active	Every 1 Day	2020-07-02 02:40:02	2020-07-03 02:40:02	0.10	Select 💌

Among the available actions, you can :

- Enable a subscription.Disable a subscription.Delete a subscription.

Subscriptions management (front office view)

The user is able to manage his own subscriptions in his personal account > "My subscriptions" section.

🚫 LUMA	
What's New Women \vee	Men 🗸 Gear 🗸 Training 🗸 Sale
My Account My Orders My Downloadable Products My Wish List	My Account Account Information
Address Book Account Information	Contact Information
My Product Reviews Newsletter Subscriptions	Éditer Change Password
Saved cards My subscriptions	Address Book

The user can also disable a subscription using the "disable" button.

My Account My Orders	Mes at	ponnements						
My Downloadable Products My Wish List	Abonnement #	Produit	Périodicité	Dernier Paiement	Paiement Suivant	Statut	Montant	Actions
Address Book	2	bag test	Mois	06/08/20	06/08/20	ОК	1.00	Désactiver
Account Information	3	Push It Messenger Bag	Jour	06/08/20	06/10/20	NOT OK	35.00	Désactiver
My Product Reviews	4	Push It Messenger Bag	Jour	06/08/20	06/10/20	ОК	35.00	Désactiver
Newsletter Subscriptions	5	Push It Messenger Bag	Jour	06/09/20	06/11/20	Désactivé	35.00	Désactiver
My saved cards	6	TEST journalier	Jour	06/09/20	06/09/20	ОК	5.00	Désactiver
My subscriptions	7	TEST journalier	Jour	06/10/20	06/10/20	ОК	5.00	Désactiver

The status of subscriptions will be updated automatically in the backoffice.

Transactions management

The complete list of transactions using the different payment methods is available in the section : "Axepta" > "Transaction".

Ŵ	Tran	saction									Q 💋 💄 cósógrað	Dwepl. •
											🔻 Filters 📀 Default View 🔹 🌞 C	Columns •
\$ 54.15	Search	by keyword	Q								10 • arrana (1 af	
•	No. CO.	0105100415									20 • per page • • • • •	"
CANALOG	ю	Amount		MerchandID I	RefNr			Reference			Description	Action
CUSTOMERS	393	125.0000	Oneclick	BNP_DEMO_AXEPTA	R99000000470	Apr 15, 2025 9:51:29 AM	FR99000000470	554	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
	2	50.0000	Palement récurrent - Premier palement	BNP_DEMO_AXEPTA	00000005	Nov 30, 2023 2:01:32 PM	000000005	5	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
MARKETING	89	-79.0000	refund	BNP_DEMO_AXEPTA		Apr 2, 2024 11:54:51 AM	FR9900000109	135	00000000	OK	This is a test payment. Your account is in test mode.	View
CONTENT	88	79.0000	Palement	BNP_DEMO_AXEPTA	R99000000109	Apr 2, 2024 11:49:35 AM	FR99000000109	135	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
d.	87	82.0000	Oneclick	BNP_DEMO_AXEPTA	R9900000108	Apr 2, 2024 11:48:45 AM	FR99000000108	134	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
REPORTS	67	54.0000	Palement	BNP_DEMO_AXEPTA	R9900000076	Mar 19, 2024 9:03:00 AM	FR9900000076	88	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
STORES	66	50.0000	Palement	ENP_DEMO_AXEPTA	R9900000075	Mar 18, 2024 2:23:10 PM	FR9900000075	90	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
0	65	50.0000	Paiement	BNP_DEMO_AXEPTA	000000074	Mar 18, 2024 2:21:03 PM	000000074	89	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
AREPTA UNP PREIERS	64	39.0000	Palement	BNP_DEMO_AXEPTA	00000072	Mar 14, 2024 9:42:35 AM	00000072	87	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
SYSTEM	63	50.0000	Oneclick	BNP_DEMO_AXEPTA	000000071	Mar 14, 2024 9:40:53 AM	000000071	86	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
	62	100.0000	Palement	BNP_DEMO_AXEPTA	000000069	Mar 14, 2024 9:15:41 AM	000000059	84	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View
FIND PARTNERS	59	82.0000	Palement	BNP_DEMO_AXEPTA	000000063	Mar 13, 2024 1:48:55 PM	010000063	78	00000000	AUTHORIZED	This is a test payment. Your account is in test mode.	View

You will get the details for every transaction :

- Transaction ID
- Amount
- Merchant ID
- Date
- Order ID
- Order reference
- Response code
- Status (success, failure, authorization in progress...)
- Description
- Transaction type (one-off payment, cancellation, refund, recurring payment...)

In the view section, you will get more details about each transaction



You will find more details about the selected transaction like the PayID (regularly asked by the support in case of issue with a transaction)

Trans ID #55	54
(OK => Successful	transaction. Action code can contain information.)
mid	BNP_DEMO_AXEPTA
PayID	043c8d27019545a484bfe5b9ec84864f
TransID	354
XID	cfe2dbfa672845c4a520cb3c5043d192
Code	0000000
refnr	R9900000470
Status	AUTHORIZED
Description	This is a test payment. Your account is in test mode.
Туре	SSL
IPZone	250
card	eyjjYX jkaG9sZGVyTmFiZSi6iiNhbHdhlFRic3QiLCjudW1iZXiIOiiwNTI3MTUyNTI3MTUyMzlzliwiZXhwaXj5RGF0ZSi6ijiwMjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxMlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhYZNvdW50QkiOjiwdWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlijwjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6eyjhWjcxWlisimjpbli6
PCNr	0527152527152323
CCExpiry	202712
CCBrand	VISA
customfield1	125.00€
customfield2	FR9900000470
customfield3	https://wepius-client-bnpparibas-001.francecentral.cloudapp.azure.com/recette_client/php82/axepta_magento_latest/pub/pub/media/logo/stores/1/pn
customfield4	Nombre total d'articles : 3 1 x Breathe-Easy Tank 1 x Argus All-Weather Tank 1 x Hero Hoodle
customfield6	Bensalem Salwa 123 rue du test 75014 Paris
CardHolder	Saliva Test
TrxTime	15.04.2025 11:51:2100
maskedpan	400001XXXXXXX8323
cardinfo	{"BIN": '400001", 'Brand': 'VISA', 'Product': '', 'Source': 'CREDIT', 'Type': 'TRADITIONAL', 'Country': ('A3': 'USA', 'N3': '840'), 'Issuer': 'INTL HDQTRS-CENTER
msgver	2.0
threedsdata	eyjhdXRoZW30aWNhdGivbiN0YXR1cyl6dHj1Z5wlYWNzUHjvdG9jb2xWZXjzaW9uljolMI4xLjAlLCjhdXRoZW50aWNhdGivbiZhbHViljolKloqKloqKloqKloqKloqKloq
resultsresponse	ey/0aHjiZURTUZVydmVyVHjhbnNjRCi6ijA0M2M4ZDI3LTAxOTU:NDVhNC04NGjmLWU1YjIYzg0ODY0ZiIsImFjc1RyYW3zSUQIOIjkNTkyZmZIYy1mNjA4LTQz
schemeReferenceID	003b3884c0eb451
Approvalcode	425209
email	salwa.bensalem@externe.bnpparibas.com
MAC	E9EB88EA9A7B040F7589BF7E04914B22A9043A08D27D108A4CE8FFF3B97FCBCA
Plain	Custom
quote_id	354
ld merchant	1
Transaction Date	2025-04-15 09:51:29
CONTRACTOR DOLL	

Refund / cancellation

To make a refund or a cancellation (if possible), you will need to go to the tab "Sales" > "Orders" to visualize details about the orders.



1. Choose an order among the list then click on "view" to visualize the details about the order.

Orde	ers									🔍 🏚 🛓 admin 🔹	
										Create New Order	
Search	Search by keyword Q Default Wew • 💠 Columns • 🛓 Export •										
Action	is	• 391 rec	ords found					200 -	per page	< 1 of 2 >	
×	ID	Purchase Point	Purchase Date 1	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	
	000000391	Main Website Main Website Store Default Store View	Aug 14, 2020 4:00:14 PM	Pack Dev	Pack Dev	€59.00	€59.00	Processing	View		
	000000390	Main Website Main Website Store Default Store View	Aug 14, 2020 9:56:57 AM	Veronica Costello	Juan Sanchez	€64.00	€64.00	Processing	View		
	00000389	Main Website Main Website Store Default Store View	Aug 14, 2020 9:55:06 AM	Veronica Costello	Juan Sanchez	€91.00	€91.00	Processing	View		
	000000388	Main Website Main Website Store Default Store View	Aug 6, 2020 11:22:30 AM	test axepta	test axepta	€27.00	€27.00	Processing	View		

2. Go to "Invoices" from the same menu and select the invoice that was created automatically for the order.

ORDER VIEW	Search by keyword			Q	T 10	ters 🛛 Oefault View 🔹	w • 🔯 Columns • 🕹 Export •		
Information	Action	•	1 records found			20 • per pa	je 🤇	1 of	
Invoices	-	Invoire 1	Invoice Date	Order #	Order Date	Bill to Name	Statut	Montant	Action
		00000027	5 déc. 2019 11:13:57	000000047	5 déc. 2019 11:13:39		Paid	50,00 €	Voir
Credit Memos									

3. Click on « Credit Memo ». You will get all the information about the order and on the bottom side of he page, the information about the refund.



Refund Totals		
Subtotal		45,00 €
Refund Shipping		5
Adjustment Refund		
Adjustment Fee		
Grand Total		50,00 €
Append Comments		
Email Copy of Credit Memo		
	Refund Offline	Refund

Global refund

you can only keep the values by default and validate. For a partial refund, you can adjust the amounts.

Ajustement Fee

The "Ajustement Fee" field allows you to set a specific amount you would like to refund.

For example : Subtotal = 45, Ajustement Fee = 15, when you click on "Update Totals" you will get 30 as refund for the customer.

If the order was placed via a one-off payment, a refund will be issued directly to the buyer.

For orders via subscriptions, no refunds are possible.

When it comes to a refund of the total amount of an order, the choice of a refund or a cancellation will be made automatically according to the banking status of the current order. Cancellation will be preferred if possible.

To find out if the order has been cancelled or fully refunded, go to "Axepta" > "Transaction" to see the list of transactions, as below :

	Axepta BNP X Paribas
DASHBOARD \$ SALES CATALOG	Setup Axepta BNP Paribas API Axepta Payments configuration BNP Paribas Manage Recurring Payment List
CUSTOMERS	Transaction
T MARKETING	
CONTENT	
REPORTS	
STORES	
AXEPTA BNP PARIBAS	
SYSTEM	
FIND PARTNERS & EXTENSIONS	

The "Type" column will show if the transaction was paid, cancelled or refunded.

ID	1 Amount	Туре	MerchandiD	Date	Order ID	Reference	Code	Status	Description	Action
28	-39.0000	refund		2020-04-23 08:56:52	000000047	47	00000000	OK	success	View
27	39.0000	PAIMENT		2020-04-23 08:41:44	000000047	47	00000000	OK	SUCCESS	View
26	-39.0000	cancellation		2020-04-23 08:40:19	000000046	46	00000000	OK	SUCCESS	View

Description of payment methods

Logo	Nom	Catégorie	Région d'émission	Pays	Devises
🛃 Alipay	Alipay	Wallet	APAC	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	AUD ; CAD ; EUR ; GBP ; HKD ; SGD ; USD

AMERICAN EXPRESS	American Express	Carte	International	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	EUR ; GBP ; CHF ; USD ; AUD ; CAD ; DKK ; JPY ; NOK ; PLN ; SEK
Bancontact	Banconta ct	Carte	Europe	Belgique	EUR
CE	СВ	Carte	France	France	EUR
cetelem	Cetelem Full CB	BNPL	Europe	France	EUR
cetelem	Cetelem Presto	BNPL	Europe	France	EUR
êps	EPS	Virement	Europe	Autriche	EUR
Verkioparikki Finish Banking	Finnish Online Banking	Virement	Europe	Finlande	EUR
<mark>giro</mark> pay	Giropay	Virement	Europe	Allemagne	EUR
DEAL	IDEAL	Virement	Europe	Pays-Bas	EUR
mastercard	Mastercard	Carte	International	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	EUR ; GBP ; CHF ; DKK ; USD ; CAD ; JPY ; NOK ; SEK ; PLN ; AUD
MB	Multibanco	Virement	Europe	Portugal	EUR
MyBank	MyBank	Virement	Europe	Italie	EUR
PayPal	Paypal	Wallet	International	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	EUR ; GBP ; USD ; CAD
paysafe card	Paysafec ard	Prépayé	International	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	AUD ; CAD ; CHF ; EUR ; GBP ; NOK ; PLN ; RON ; SEK ; USD
Przelewy24	Przelewy 24	Virement	Europe	Pologne	PLN

VISA	Visa	Carte	International	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	EUR ; GBP ; CHF ; DKK ; USD ; CAD ; JPY ; NOK ; SEK ; PLN ; AUD
쭏 WeChat Pay	WeChat Pay	Wallet	APAC	France ; Italie ; Belgique ; Luxembourg ; Royaume-Uni ; Irlande ; Pays-Bas ; Espagne ; Allemagne ; Portugal ; Suisse ; Autriche ; Slovaquie ; Slovénie ; Suède ; Danemark ; Norvège ; Finlande ; Estonie ; Lituanie ; Lettonie ; Grèce	EUR ; GBP ; USD